August 1, 2001

Pricing and Services Guide for Interstate and International Services

# provided by

# ACN COMMUNICATION SERVICES, INC.

January 25, 2002

# SECTION 1 - BUSINESS POLICIES

# THIS DOCUMENT APPLIES TO ALL INTERSTATE AND INTERNATIONAL SERVICES PROVIDED BY ACN COMMUNICATION SERVICES, INC. ON A MONTH-TO-MONTH BASIS

#### 1.1 Undertaking of ACN Communication Services, Inc.

The Company provides long distance message telecommunications service to Customers for their direct transmission of voice, data and other types of telecommunications.

Communications originate when the Customer accesses the Company directly or through the facilities of another carrier via one or more access lines, equal access or on a dial-up basis. Calls to an international country or area, or calls routed through an international country or area, are subject to such restrictions as may be enforced from time to time, by the authorities in that country or area.

The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangements.

The Company's services are provided on a monthly basis, unless otherwise stated in this Guide. Services are available twenty-four (24) hours per day, seven (7) days per week. The Company's services are offered from all originating locations throughout the United States, served by the Company.

# **1.2** Customer Responsibility

ALL CUSTOMERS ASSUME GENERAL RESPONSIBILITIES IN CONNECTION WITH THE PROVISIONS AND USE OF THE COMPANY'S SERVICE. ALL CUSTOMERS ARE REQUIRED TO REVIEW THE ACN CUSTOMER SERVICES AGREEMENT FOR A COMPLETE DESCRIPTION OF TERMS AND CONDITIONS OF ACN'S SERVICES.

# **1.3** Minimum Service Period

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified by mutually agreed upon contract. The right is reserved to require a minimum charge in excess of one months service. If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month are a proportionate part of the monthly charges, based on the actual number of days the service is furnished. For the purpose of determining charges for a fractional part of a month, every month is considered to have thirty (30) days.

# SECTION 1 - BUSINESS POLICIES, (CONT'D.)

#### **1.4** Refunds or Credits for Service Outages or Interruptions

- **1.4.1** An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. Credits for service outages or interruptions are subject to the regulations listed below.
- **1.4.2** If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- **1.4.3** Credit allowances for interruption periods which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this Guide. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer.
- **1.4.4** The Customer shall be responsible for the payment of service charges based upon time and materials for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- **1.4.5** For usage sensitive long distance services, credits will be limited to, a maximum, the price of the Initial Period of the individual call that was interrupted plus any per call charges or surcharges required to reconnect the caller.
- **1.4.6** If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

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# SECTION 2 - INTERSTATE SERVICES AND RATES

#### 2.1 General

ACN provides direct dialed outbound and inbound service and directory assistance for (C) communications originating and/or terminating within the United States. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate and international service.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of ACN's services and network.

The Company does not offer time-of-day discounts, discounts based on call mileage or holiday discounts.

#### 2.1.1 Default Service Plan

Any residential Customer who neglects to select a specific rate plan when presubscribing to ACN will automatically default to the Company's Residential Outbound Service - Plan 1.

#### 2.2 Timing of Calls

Billing for calls placed over the ACN network is based in part on the duration of the call as follows, unless otherwise specified in this Guide:

- **2.2.1** Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment. For Person to Person Calls, charges apply only if the calling party is connected with the designated called party or an agreed upon substitute.
- **2.2.2** Chargeable time for calls ends when one of the parties disconnects from the call.
- **2.2.3** The initial and additional billing increments are stated in the description of each service.
- **2.2.4** The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, ACN will reasonably issue credit for the call.

#### 2.3 Outbound Services

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number. Calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. A Monthly Recurring Charge applies in addition to usage billing. The Monthly Recurring Charge is not pro-rated or refundable based on partial month service. Rates are not mileage nor time-of-day sensitive.

# 2.3.1 Residential Outbound Service - Plan 1\*\*

Residential Outbound Service - Plan 1 is targeted primarily at residential Customers for outbound calling from lines presubscribed to the Company. Calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. ACN Subscriber to Subscriber Calling is included with Residential Plans. For a full description of ACN Subscriber to Subscriber Calling, please see Section 2.3.4.

Rate Per Minute:	\$0.049
Monthly Recurring Charge:	\$6.99 ( <b>I</b> )

# 2.3.2 Residential Outbound Service - Plan 2\*

Residential Outbound Service - Plan 2 is targeted primarily at residential Customers for outbound calling from lines presubscribed to the Company. Calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. The Monthly Recurring Charge is \$2.00 per month. ACN Subscriber to Subscriber Calling is included with Residential Plans. For a full description of ACN Subscriber to Subscriber Calling, please see Section 2.3.4.

Rate Per Minute:	\$0.089
Minimum Recurring Charge, per month:	\$3.00 ( <b>I</b> )

\* *Effective August 10, 2002, this service is available to existing Customers only.* 

\*\* Residential Outbound Service - Plan 1 is not available to new Customers effective March 17, 2004.

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### SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

### 2.3 Outbound Services, (Cont'd.)

### 2.3.3 Residential Choice 30\*

Residential Choice 30, targeted primarily at residential Customers, provides the Customer with a monthly allowance of thirty (30) minutes of interstate direct dial outbound minutes of use (MOU) for a flat Monthly Recurring Charge (MRC). Up to three (3) residential lines may be associated with a Residential Choice 30 account. Operator Service calls are not included in the block. Unused minutes do not carry over to the following month. Calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. ACN Subscriber to Subscriber Calling is included with Residential Plans. For a full description of ACN Subscriber to Subscriber Calling, please see Section 2.3.4.

Monthly Recurring Charge (Includes 30 MOU):	\$3.99
Rate Per Minute in Excess of Allowance:	\$0.089

### 2.3.4 ACN Subscriber to Subscriber Calling

Subscriber to Subscriber Calling allows Customers subscribed to selected ACN Residential toll services to call other ACN Residential toll service Customers without incurring per call usage charges. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network. Subscriber to Subscriber Calling applies to both intrastate and interstate calling. There is no limit to the number of minutes included in this calling program.

ACN Subscriber to Subscriber calling does not apply to data/fax lines presubscribed by the Customer to the Company. Toll free calls are not included.

This service is available where noted in the description of the specific service.

\* Residential Choice 30 is not available to new Customers effective March 17, 2004.

#### 2.3 Outbound Services, (Cont'd.)

#### 2.3.4 Commercial Outbound Service

Commercial Outbound Service is targeted primarily at business Customers for outbound calling from lines presubscribed to the Company.

#### A. Commercial Plan\*

A Minimum Monthly Usage amount of \$25.00 applies per account. If the Customer's usage does not exceed the Minimum Monthly Usage amount, the Minimum Monthly Usage amount will be billed. Calls are billed in six (6) second increments after an initial period, for billing purposes, of sixty (60) seconds.

Rate Per Minute: \$0.059

#### B. Small Business Solutions Plans\*\*

Each Small Business Solutions Plan is based on a Minimum Monthly Usage commitment. If the Customer's usage does not meet or exceed the Minimum Monthly Usage commitment, the Customer will be charged a make up to the Minimum Monthly Usage commitment for their specific plan. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

Minimum Monthly Usage Commitment	Rate Per Minute
\$10.00	\$0.059
\$100.00	\$0.058
\$500.00	\$0.057

\* *Effective January 1, 2003, this service is available to existing Customers only.* 

\*\* Effective February 1, 2012, Small Business Solutions Plans are available to existing Customers only. (C)

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February 1, 2012

#### SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

#### 2.4 Toll Free Services\*

Toll Free Service is an inbound telecommunications service which permits calls to be completed to the Customer's location without charge to the calling party. Toll Free Services are available to Customers subscribing to any one of the Company's Outbound Services. The Company will participate in porting toll free numbers only if the account balance is zero and all charges incurred as a result of the toll free number have been paid. Toll free numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this Guide, the Company will only honor Customer requests for a change in Responsible Organization or toll free service provider for toll free numbers dedicated to the sole use of that single Customer. If a Customer who has received a toll free number does not subscribe to toll free service within ninety (90) days, the Company reserves the right to make the assigned number available for use by another Customer.

#### 2.4.1 Residential Toll Free Service with PIN

Access to the service is gained by dialing a ten-digit toll-free number and PIN which terminates at the Customer's location. This service permits the Customer to receive incoming calls from all locations within the United States. Toll Free Services originate via normal shared use facilities and are terminated via the Customer's local exchange service line. Utilization of the PIN number results in the call being routed to a specific termination point. Rates are not mileage or time-of-day sensitive. Calls are billed in six (6) second increments after an initial period, for billing purposes, of sixty (60) seconds.

Domestic Per Minute Rate:	\$0.10
Canada Origination Per Minute Rate:	\$0.25

\* Effective February 1, 2012, Toll Free Services are available to existing Customers and ACN local (C) exchange service Customers only. (C)

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### SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

#### 2.4 Toll Free Services, (Cont'd.)\*

# 2.4.2 Commercial Toll Free Service

Access to the service is gained by dialing a ten-digit toll-free number which terminates at the Customer's location. This service permits the Customer to receive incoming calls from all locations within the United States. Toll Free Services originate via normal shared use facilities and are terminated via the Customer's local exchange service line.

The Company will reserve such numbers on a first-come first-served basis. All requests for Toll Free Service number reservations must be written, dated and signed by the Customer. The Company does not guarantee the availability of numbers until assigned. The requested Inbound Service telephone numbers, if available, will be reserved for and furnished to the Customer. If a Customer who has received a Toll Service number does not subscribe to Toll Free Service within thirty (30) days, the Company reserves the right to re-assign the number to another Customer.

### A. Commercial Plan

Rates are not mileage or time-of-day sensitive. Calls are billed in six (6) second increments after an initial period, for billing purposes, of sixty (60) seconds.

Domestic Per Minute Rate:	\$0.059
Canada Origination Per Minute Rate:	\$0.25

#### **B.** Small Business Solutions Plans

Rates are not mileage or time-of-day sensitive. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

# .1 Usage Rates

Minimum Monthly Usage Commitment	Rate Per Minute
\$10.00	\$0.059
\$100.00	\$0.058
\$500.00	\$0.057

Canada Origination (all commitments): \$0.25

\* Effective February 1, 2012, Toll Free Services are available to existing Customers and ACN local (C) exchange service Customers only. (C)

#### 2.4 Toll Free Services, (Cont' d.)\*

#### 2.4.2 Commercial Toll Free Service, (Cont'd.)

# B. Small Business Solutions Plans, (Cont'd.)

#### .2 Account Codes

Account Codes are additional digits dialed after the telephone number of an outbound call is placed, and are used for tracking outbound calls and charges by account designation. Account Codes are non-validated only. There is no monthly recurring charge (MRC) for adding, changing or deleting Account Codes to a commercial account.

#### .3 <u>Enhanced Toll Free Services</u>

In addition to standard toll free service, the following enhanced features are available for switched toll free numbers on the Small Business Solutions Plan.

<u>Area Code Blocking</u> - allows or disallows calls based on originating NPA. Subscribers may block up to 75 area codes.

<u>Area Code Routing</u> - Routes calls to a predetermined location based on the originating NPA. Subscribers may route calls to a maximum of 15 different locations.

<u>Point of Origination Blocking</u> - Allows or disallows calls based on originating NPA/NXX or 10 digit number. Customers are limited to a maximum of 75 NPAs.

<u>Point of Origination Routing</u> - Routes calls to a predetermined location based on originating NPA/NXX or 10 digit number. Unlimited NPA/NXX entry is allowed.

	Nonrecurrin g Charge	Monthly Recurring Charge
Area Code Blocking	\$0.00	\$0.00
Area Code Routing	\$75.00	\$15.00
Point of Origination Blocking	\$30.00	\$50.00
Point of Origination Routing	\$30.00	\$50.00

<sup>\*</sup> Effective February 1, 2012, Toll Free Services are available to existing Customers and ACN local (C) exchange service Customers only. (C)

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# 2.4 Toll Free Services, (Cont' d.)\*

# 2.4.2 Commercial Toll Free Service, (Cont'd.)

# B. Small Business Solutions Plans, (Cont'd.)

# .4 Enterprise Billing Option

Multi-location Customers wishing to aggregate charges from all locations into a single bill may exercise the Enterprise Billing Option. Bill aggregation under this option will allow Customers to combine the usage of several locations in order to achieve the agreed upon monthly minimum usage commitment (MUC). All telephone numbers must be presubscribed to Small Business Solutions with the same MUC. A set up fee applies. There is no monthly recurring charge for choosing this option.

Set up fee per account	\$25.00
Changes, adds, deletes to existing account	\$25.00

\* Effective February 1, 2012, Toll Free Services are available to existing Customers and ACN local (C) exchange service Customers only. (C)

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February 1, 2012

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# SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

2.5 [Reserved for future use]

August 15, 2002

# SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

# 2.6 Interstate Directory Assistance

Interstate Directory Assistance is available to ACN Customers. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Per Call Charge:

\$0.95

#### 2.7 **Operator Services**

#### 2.7.1 General

ACN's Operator Assisted Service is available for use by the Company's presubscribed customers. The Company's Operator Assisted Service allows the Customer to select from the special call handling or billing arrangements specified below. Call rates and applicable service charges will be assessed based on the call type (i.e., calling/credit card, collect, third party billed, or person-to-person). Rates are based on mileage, call duration and method of billing. Calls are billed in one minute increments, with additional per call charges reflecting the level of operator assistance and billing method. Operator service charges are not discounted for time of day.

The types of calls handled are as follows:

<u>Customer Dialed Calling/Credit Card Call</u> - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

<u>Operator Dialed Calling/Credit Card Call</u> - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

<u>Operator Station</u> - These charges apply in addition to long distance usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party or via some method other than a Calling Card or Commercial Credit Card.

<u>Person-to-Person</u> - This charge applies in addition to long distance usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

August 15, 2002

# SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

# 2.7 Operator Services, (Cont'd.)

# 2.7.2 Per Minute Usage Charge

Calls from presubscribed Customer locations will be billed at the usage rate applicable to the Customer's rate plan in effect on the line from which service was originated.

# 2.7.3 Per Call Service Charge

The following per-call charge applies in addition to the per minute usage rates when applicable. This charge applies in all rate periods regardless of call type.

Per Call Charge:

\$0.99

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# SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

# 2.8 Residential Bundled Services

ACN offers several service packages targeted at Residential Customers that bundle local and long distance services. Bundled service is available only where a corresponding intrastate service is available. Toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. In addition, toll free service may be available with these services. Where call allowances exist, travel card calling is not included in any call allowances and is billed separately.

Service is for voice only use by residential customers. If it is determined that usage is not consistent with residential voice applications, the Customer's service may be assessed a \$50.00 monthly recurring data usage charge or be disconnected.

Customers subscribing to the Company's Bundled Services must choose ACN as the interstate primary carrier. Customers who later choose a carrier other than ACN for interstate calling will remain on this service until the Company is notified that this service is no longer the service of choice for the Customer.

All local exchange access lines block 900/976 calling.

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#### 2.8 Residential Bundled Services, (Cont'd.)

# 2.8.1 ACN Advantage Home\*

ACN Advantage Home provides Customers with access to interstate direct dial outbound service and inbound toll free service. Per minute rates are applicable for voice and data/fax lines.

Residential ACN Subscriber to Subscriber Calling is included with ACN Advantage Home. For a full description of ACN Subscriber to Subscriber Calling see Section 2.8.5 of this Guide.

Service is available only where a corresponding intrastate service is offered.

Outbound Direct Dial:	Rate Per Minute \$0.049
Inbound Toll Free:	\$0.100

#### 2.8.2 ACN Advantage Plus\*

ACN Advantage Plus provides Customers with access to interstate direct dial outbound toll and inbound toll free service. Call allowances for direct dial outbound calling over voice lines may be found in the appropriate intrastate tariff and may be used in any combination of intrastate or interstate toll calling. Per minute rates are applicable for voice and data/fax lines.

Residential ACN Subscriber to Subscriber Calling is included with ACN Advantage Plus. For a full description of ACN Subscriber to Subscriber Calling see Section 2.8.5 of this Guide.

Service is available only where a corresponding intrastate service is offered.

	Rate Per Minute
Outbound Direct Dial:	
Without call allowance:	\$0.049
Above call allowance:	\$0.049
Inbound Toll Free:	\$0.100

#### 2.8 Residential Bundled Services, (Cont'd.)

#### 2.8.3 ACN Advantage Complete

ACN Advantage Complete provides Customers with a monthly allowance of combined intrastate and interstate direct dial outbound toll calling over voice lines. Call allowances for outbound calling may be found in the appropriate intrastate tariff. Customers are provided with access to interstate inbound toll free service. Per minute rates are applicable for voice line usage above any allowance and data/fax lines.

Residential ACN Subscriber to Subscriber Calling is included with ACN Advantage Complete. For a full description of ACN Subscriber to Subscriber Calling see Section 2.8.5 of this Guide.

Service is available only where a corresponding intrastate service is offered.

	Rate Per Minute
Outbound Direct Dial	\$0.049
Inbound Toll Free:	\$0.100

#### 2.8.4 ACN Advantage Unlimited

ACN Advantage Unlimited provides Customers with unlimited direct dial outbound toll calling over voice lines. The monthly recurring rate for this service may be found in the appropriate intrastate tariff. Customers are provided with access to interstate inbound toll free service.

	Rate Per Minute
Outbound Direct Dial (Data/Fax Lines):	\$0.049

Inbound Toll Free (Voice and Data/Fax Lines) \$0.100

Service is available only where a corresponding intrastate service is offered.

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#### 2.8.5 Residential ACN Subscriber to Subscriber Calling

Residential ACN Subscriber to Subscriber Calling allows Customers subscribed to selected ACN Residential Bundled Services to call other ACN Bundled Service Customers without incurring per call usage charges or depleting the bundled minutes call allowance associated with a particular service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network. Subscriber to Subscriber Calling applies to both intrastate and interstate calling. There is no limit to the number of minutes included in this calling program.

Residential ACN Subscriber to Subscriber calling does not apply to data/fax lines. Toll free and Calling Card Calls are not included.

This service is available where noted in the description of the specific service.

#### 2.8 Residential Bundled Services, (Cont'd.)

#### 2.8.6 ACN Advantage Home - Standard and Value Options\*\*

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ACN Advantage Home - Standard and Value Options provides Customers subscribed to the Company's ACN Advantage Home - Standard and Value Options local exchange service with access to two (2) interstate toll service plans from which to choose.

Residential ACN Subscriber to Subscriber Calling is included. For a full description of ACN Subscriber to Subscriber Calling see Section 2.8.5 of this Guide.

Service is available only where a corresponding intrastate service is offered.

#### A. Voice Line Toll Program Options:

.1 ACN Advantage Home - Standard

Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. An intrastate Monthly Recurring Charge (MRC) is billed in addition to usage.

.2 ACN Advantage Home - Value

Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. An intrastate Monthly Recurring Charge (MRC) is billed in addition to usage.

.3 Data/Fax lines

Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment.

#### B. Rates

Advantage Home - Standard Interstate, per minute:	\$0.1000
Advantage Home - Value Interstate, per minute:	\$0.0490
Data/Fax Line Toll Service Interstate, per minute:	\$0.0490
Toll Free Interstate, per minute:	\$0.1000

### 2.8 Residential Bundled Services, (Cont'd.)

#### 2.8.7 ACN Advantage Plus - Standard and Value Options\*\*

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ACN Advantage Plus - Standard and Value Options provides Customers subscribed to the Company's ACN Advantage Plus - Standard and Value Options local exchange service with access to two (2) interstate toll service plans from which to choose.

Residential ACN Subscriber to Subscriber Calling is included. For a full description of ACN Subscriber to Subscriber Calling see Section 2.8.5 of this Guide.

Service is available only where a corresponding intrastate service is offered.

#### A. Voice Line Toll Program Options:

.1 ACN Advantage Plus - Standard

Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. An intrastate Monthly Recurring Charge (MRC) is billed in addition to usage.

.2 ACN Advantage Plus - Value

Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. An intrastate Monthly Recurring Charge (MRC) is billed in addition to usage.

.3 Data/Fax lines

Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment.

### B. Rates

Advantage Plus - Standard Interstate, per minute:	\$0.1000
Advantage Plus - Value Interstate, per minute:	\$0.0490
Data/Fax Line Toll Service Interstate, per minute:	\$0.0490
Toll Free Interstate, per minute:	\$0.1000

### 2.8 Residential Bundled Services, (Cont'd.)

#### 2.8.8 ACN Advantage Extra - Standard and Value Options\*\*

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ACN Advantage Extra - Standard and Value Options provides Customers subscribed to the Company's ACN Advantage Extra - Standard and Value Options local exchange service with access to two (2) interstate toll service plans from which to choose.

Residential ACN Subscriber to Subscriber Calling is included. For a full description of ACN Subscriber to Subscriber Calling see Section 2.8.5 of this Guide.

Service is available only where a corresponding intrastate service is offered.

#### A. Voice Line Toll Program Options:

.1 ACN Advantage Extra - Standard

Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. An intrastate Monthly Recurring Charge (MRC) is billed in addition to usage.

.2 ACN Advantage Extra - Value

Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. An intrastate Monthly Recurring Charge (MRC) is billed in addition to usage.

.3 Data/Fax lines

Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment.

#### B. Rates

Advantage Extra - Standard Interstate, per minute:	\$0.1000
Advantage Extra - Value Interstate, per minute:	\$0.0490
Data/Fax Line Toll Service Interstate, per minute:	\$0.0490
Toll Free Interstate, per minute:	\$0.1000

November 19, 2009

### SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

# 2.8 Residential Bundled Services, (Cont'd.)

# 2.8.9 ACN Advantage Unlimited II\*\*

ACN Advantage Unlimited II provides Customers with unlimited direct dial outbound toll calling over voice lines. The monthly recurring rate for this service may be found in the appropriate intrastate tariff. Customers are provided with access to interstate inbound toll free service.

Outbound Direct Dial (Data/Fax Lines):	Rate Per Minute \$0.049
Inbound Toll Free (Voice and Data/Fax Lines)	\$0.100

#### 2.8 Residential Bundled Services, (Cont'd.)

# 2.8.10 ACN Advantage Home - Standard and Value Options VI (N) ACN Advantage Home - Standard and Value Options VI provides Customers subscribed to the Company's ACN Advantage Home - Standard and Value Options VI local exchange service with access to two (2) interstate toll service plans from which to choose. Service is available only where a corresponding intrastate service is offered. **Voice Line Toll Program Options:** A. 1. ACN Advantage Home - Standard Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. An intrastate Monthly Recurring Charge (MRC) is billed in addition to usage. 2. ACN Advantage Home - Value Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. An intrastate Monthly Recurring Charge (MRC) is billed in addition to usage. 3. Data/Fax lines Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. (N)

# 2.8 Residential Bundled Services, (Cont'd.)

Rate Plan A <sup>1</sup>		
Advantage Home - Standard Interstate, per minute:	\$0.1000	
Advantage Home - Value Interstate, per minute:	\$0.0490	
Data/Fax Line Toll Service Interstate, per minute:	\$0.0490	
Toll Free Interstate, per minute:	\$0.1000	
Rate Plan B <sup>2</sup>		
Advantage Home - Standard Interstate, per minute:	\$0.1500	
Advantage Home - Value Interstate, per minute:	\$0.0490	
Data/Fax Line Toll Service Interstate, per minute:	\$0.0490	
Toll Free Interstate, per minute:	\$0.1000	
	Advantage Home - Value Interstate, per minute: Data/Fax Line Toll Service Interstate, per minute: Toll Free Interstate, per minute: Advantage Home - Standard Interstate, per minute: Advantage Home - Value Interstate, per minute: Data/Fax Line Toll Service Interstate, per minute:	Advantage Home - Value Interstate, per minute:\$0.0490Data/Fax Line Toll Service Interstate, per minute:\$0.0490Toll Free Interstate, per minute:\$0.1000Rate Plan B²Advantage Home - Standard Interstate, per minute:Advantage Home - Value Interstate, per minute:\$0.1500Advantage Home - Value Interstate, per minute:\$0.0490Data/Fax Line Toll Service Interstate, per minute:\$0.0490Data/Fax Line Toll Service Interstate, per minute:\$0.0490Toll Free Interstate, per minute:\$0.0490

# 2.8 Residential Bundled Services, (Cont'd.)

2.8.11	ACN A	Advanta	ge Plus - Standard and Value Options VI	(N)
	ACN Advantage Plus - Standard and Value Options VI provides Customers subscribed to the Company's ACN Advantage Plus - Standard and Value Options VI local exchange service with access to two (2) interstate toll service plans from which to choose.			
	Service is available only where a corresponding intrastate service is offered.			
A. Voice Line Toll Program Options:			Line Toll Program Options:	
		1.	ACN Advantage Plus - Standard	
			Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. An intrastate Monthly Recurring Charge (MRC) is billed in addition to usage.	
		2.	ACN Advantage Plus - Value	
			Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. An intrastate Monthly Recurring Charge (MRC) is billed in addition to usage.	
		3.	Data/Fax lines	
			Provides for interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment.	   (N)

**(N)** 

# SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

# 2.8 Residential Bundled Services, (Cont'd.)

В.	Rates		
	Rate Plan A <sup>1</sup>		
	Advantage Home - Standard		
	Interstate, per minute:	\$0.1000	
	Advantage Home - Value		
	Interstate, per minute:	\$0.0490	
	Data/Fax Line Toll Service		
	Interstate, per minute:	\$0.0490	
	Toll Free		
	Interstate, per minute:	\$0.1000	
	Rate Plan B <sup>2</sup>		
	Advantage Home - Standard		
	Interstate, per minute:	\$0.1500	
	Advantage Home - Value		
	Interstate, per minute:	\$0.0490	
	Data/Fax Line Toll Service	¢0.0400	
	Interstate, per minute:	\$0.0490	
	Toll Free Interstate, per minute:	\$0.1000	
	interstate, per initiate.	\$0.1000	

This plan is not available in Qwest service areas.

1

<sup>2</sup> This plan is not available in AT&T, Verizon, Embarq and Fairpoint service areas.

(N)

(N)

#### SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

#### 2.8 Residential Bundled Services, (Cont'd.)

2.8.12 ACN Advantage Unlimited VI

# Rate Plan A<sup>1</sup>

Rate Plan A provides Customers with unlimited direct dial outbound interstate toll calling over voice lines to the United States. The monthly recurring rate may be found in the appropriate intrastate tariff. Customers are provided with access to interstate inbound toll free service.

Outbound Direct Dial (Data/Fax Lines):	Rate Per Minute \$0.049
Inbound Toll Free (Voice and Data/Fax Lines)	\$0.100

# Rate Plan B<sup>2</sup>

Rate Plan A provides Customers with unlimited direct dial outbound interstate toll calling over voice lines to the United States and Canada. The monthly recurring rate may be found in the appropriate intrastate tariff. Customers are provided with access to interstate inbound toll free service.

Outbound Direct Dial (Data/Fax Lines):	Rate Per Minute \$0.049
Inbound Toll Free (Voice and Data/Fax Lines)	\$0.100

<sup>1</sup> This plan is not available in Verizon, Qwest and Fairpoint service areas.

<sup>2</sup> This plan is not available in AT&T and Embarg service areas.

February 1, 2012

(N)

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#### SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

# 2.8 Residential Bundled Services, (Cont'd.)

# 2.8.13 ACN Advantage Unlimited VII

ACN Advantage Unlimited VII provides Customers subscribed to ACN Advantage Unlimited VII bundled local and long distance service with unlimited direct dial outbound interstate toll calling over voice lines within the United States. The monthly recurring rate may be found in the appropriate intrastate tariff. Customers are provided with access to interstate inbound toll free service.

Service is available only where a corresponding intrastate service is offered.

Outbound Direct Dial (Data/Fax Lines):	<u>Rate Per Minute</u> \$0.05	
Inbound Toll Free (Voice and Data/Fax Lines)	\$0.10	 (N)

February 1, 2012

# SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

# 2.8 Residential Bundled Services, (Cont'd.)

	2.8.13	ACN Advantage Plus VII	(N)
	ACN Advantage Plus VII provides Customers subscribed to the Company's ACN Advantage Plus VII local exchange service access to interstate toll calling. Calls are billed in one (1) minute increments. Service is available only where a corresponding intrastate service is offered.		
		Advantage Plus Toll ServiceRate Per MinuteOutbound Direct Dial:\$0.05	
		Optional Data/Fax Line Outbound Direct Dial: \$0.05	
		Toll Free ServiceInbound Direct Dial:\$0.10	   (N)

#### 2.9 Commercial Bundled Services

ACN offers several service packages targeted at Commercial Customers, which bundle local and long distance services. Bundled Services is available only where a corresponding intrastate service is available. Toll calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. In addition, toll free service may be available with these services. Where call allowances exist, travel card calling is not included in any call allowances and is billed separately.

Service is for voice-only use by commercial customers. If it is determined that usage is not consistent with voice applications, the Customer may be advised to purchase a data/fax line specifically designed for such purposes.

#### 2.9.1 ACN Business Advantage One\*\*

ACN Business Advantage One provides Customers with access to interstate direct dial outbound toll service and inbound toll free service. Rates are applicable for voice and data/fax lines.

ACN-2-ACN Free Calling is included with ACN Business Advantage One. For a full description of ACN-2-ACN Free Calling see Section 2.9.4 of this Guide.

	<u>Rate Per Minute</u>
Outbound Direct Dial:	\$0.069 ( <b>I</b> )
Inbound Toll Free:	\$0.059

#### 2.9.2 ACN Business Advantage Plus L\*\*

ACN Business Advantage Plus provides Customers with access to interstate direct dial outbound toll service and inbound toll free service. Rates are applicable for voice and data/fax lines.

ACN-2-ACN Free Calling is included with ACN Business Advantage Plus. For a full description of ACN-2-ACN Free Calling see Section 2.9.4 of this Guide.

Outbound Direct Dial:	<u>Rate Per Minute</u> \$0.069 ( <b>I</b> )
Inbound Toll Free:	\$0.059

\*\* Effective November 17, 2013, this plan is grandfathered and available to existing Customers only. (N)

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#### 2.9 Commercial Bundled Services, (Cont'd.)

#### 2.9.3 ACN Business Advantage Complete\*\*

ACN Business Advantage Complete provides Customers with a monthly allowance of combined intrastate and interstate direct dial outbound toll calling over voice lines. Call allowances for outbound toll calling may be found in the appropriate intrastate tariff. Customers are provided with access to interstate inbound toll free service. Per minute rates are applicable for voice line usage above any allowance and data/fax lines.

ACN-2-ACN Free Calling is included with ACN Business Advantage One. For a full description of ACN-2-ACN Free Calling see Section 2.9.4 of this Guide.

	Rate Per Minute
Outbound Direct Dial	\$0.069 ( <b>I</b> )
Inbound Toll Free:	\$0.059

#### 2.9.4 ACN-2-ACN Free Calling

ACN-2-ACN Free Calling allows ACN Commercial Bundled Service Customers to call other ACN business Customers without incurring per call usage charges or depleting the bundled minutes call allowance associated with a particular service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company' s network. ACN-2-ACN Free Calling includes intrastate and interstate direct dialed outbound voice calls placed to other ACN business customers. There is no limit to the number of minutes included in this calling program. Toll free and calling card calls are not included.

ACN-2-ACN Free Calling does not apply to data/fax lines.

\*\* Effective November 17, 2013, this plan is grandfathered and available to existing Customers only. (N)

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# 2.9 Commercial Bundled Services, (Cont'd.)

# 2.9.5 ACN DigitalTalk Express Dedicated Basic Fax Line\*\*

**(T**)

ACN DigitalTalk Express Dedicated Basic Fax Line is a business fax service that provides customers with 300 minutes of long distance calls within US and Canada. This service is only available to customers also subscribed to ACN DigitalTalk Express1 and is intended only for fax use.

Long Distance Usage (U.S. and Canada), above 300 minutes, per minute: \$0.05

<sup>&</sup>lt;sup>1</sup> ACN Digital Talk Express is an unregulated VoIP service offered by ACN's affiliate, ACN Digital Phone Service.

 <sup>\*\*</sup> Effective July 11, 2013, this service is grandfathered and available to existing Customers at existing (N) locations for existing lines only. (N)

#### 2.9 Commercial Bundled Services, (Cont'd.)

#### 2.9.6 ACN Business Advantage Unlimited

ACN Business Advantage Unlimited provides commercial Customers subscribed to the Company's ACN Business Advantage Unlimited local exchange offering with unlimited direct dialed domestic/Canada long distance service for a flat monthly rate. The monthly recurring rate for this service may be found in the appropriate intrastate tariff. Data Fax toll calling and toll free calling is available based on usage per minute.

ACN Business Advantage Unlimited is available where offered and only to customers with an existing local exchange service access line provided by another local carrier. Customers must sign a service contract subject to ACN's approval. The service may be used only for commercial voice calling. If it is determined that local usage is not consistent with commercial voice applications, the Customer's service may be disconnected after proper notice to the Customer.

Unlimited long distance calling included in this plan is strictly for typical commercial voice applications and is subject to the following restrictions: the unlimited plan shall not be used in connection with auto-dialers, internet dialing, fax blasting, telemarketing, call centers, party lines, or similar activities. Incidental calling for dial-up internet access, data, and fax applications is permitted up to a maximum of 1,000 minutes within any 30-day period. Usage beyond this threshold is presumed to be inconsistent with typical commercial voice applications and is strictly prohibited. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension, re-billing at the Company's standard long distance rates, and transition to a usage-rated long distance plan

Service is available only where a corresponding intrastate service is offered.

Data/Fax Line Long Distance		
Interstate and Canada calling, per minute Verizon and Qwest Service Areas	\$0.05	
•		
AT&T Service Areas	\$0.07	
Toll Free Long Distance		
Interstate and Canada calling, per minute	\$0.05	

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(N)

**(N)** 

(N)

#### SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

# 2.9 Commercial Bundled Services, (Cont'd.)

### 2.9.7 ACN Business Advantage Plus

ACN Business Advantage Plus provides commercial Customers subscribed to the Company's ACN Business Advantage Plus local exchange offering with direct dialed long distance service billed on a usage basis. Data Fax toll calling and toll free calling is available based on usage per minute.

ACN Business Advantage Plus is available where offered and only to customers with an existing local exchange service access line provided by another local carrier. Customers must sign a service contract subject to ACN's approval. The service may be used only for commercial voice calling. If it is determined that local usage is not consistent with commercial voice applications, the Customer's service may be disconnected after proper notice to the Customer.

Service is available only where a corresponding intrastate service is offered.

Interstate and Canada Calling, per minute: Verizon and Qwest Service Areas AT&T Service Areas	\$0.05 \$0.07	
Data/Fax Line Long Distance Interstate and Canada calling, per minute:	\$0.05	
Toll Free Long Distance Interstate and Canada calling, per minute:	\$0.05	

1

July 11, 2013

### SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

# 2.9 Commercial Bundled Services, (Cont'd.)

# 2.9.8 DigitalTalk Data/Fax Line

DigitalTalk Data/Fax Line is a business fax service that provides customers with access to long distance calling within the United States and Canada. This service is only available to customers also subscribed to ACN DigitalTalk Services<sup>1</sup> and is intended for use with analog non-voice devices for faxing, security system monitoring and point-of-sale.

Long Distance Usage (U.S. and Canada), above 300 minutes, per minute: \$0.05

Service is available only where a corresponding intrastate service is offered.

ACN DigitalTalk Services are unregulated VoIP services offered by ACN's affiliate, ACN Digital | Phone Service. (N)

(N)

June 15, 2013

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**(M)** 

#### SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

# 2.10 Business Stand-Alone Local Exchange Service

Business Stand-Alone Local Exchange Service provides Customers with access to interstate direct dial outbound toll service and inbound toll free service. Rates are applicable for voice and data/fax lines.

Outbound Direct Dial:	<u>Rate Per Minute</u> \$0.039
Inbound Toll Free:	\$0.059

Material now found on this page previously found on 1<sup>st</sup> Revised Page 11.4.1.
# SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

### 2.10 ACN Connect Home\*

ACN Connect Home provides Residential Customers with direct dial calling and the option to obtain (T) a toll free number. Service includes thirty (30) minutes per month of direct dial toll calling (intrastate and interstate). Toll free calls and international calls are not included in the thirty minute call (T) allowance. ACN Connect Home includes ACN Subscriber to Subscriber Calling. For a full description of ACN Subscriber to Subscriber Calling, please see Section 2, Page 6. Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. A Monthly Recurring Charge (MRC) is billed in addition to usage.

Monthly Recurring Charge:	\$2.99
Direct Dial rate per minute:	\$0.089
Toll Free rate per minute:	\$0.10

\* Effective February 1, 2012, this service is available to existing Customers only.

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February 1, 2012

#### SECTION 2 - INTERSTATE SERVICES AND RATES, (CONT'D.)

#### 2.11 ACN Connect Plus\*

ACN Connect Plus provides Residential Customers with direct dial calling, and he option to obtain a (T) toll free number. ACN Subscriber to Subscriber Calling is included with Residential Plans. For a full (T) description of ACN Subscriber to Subscriber Calling, please see Section 2, Page 6. Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. A Monthly Recurring Charge (MRC) is billed in addition to usage.

Monthly Recurring Charge:	\$5.99
Rate per minute:	\$0.049
Toll Free rate per minute:	\$0.10

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\* Effective February 1, 2012, this service is available to existing Customers only. (C)

#### **SECTION 3 - INTERNATIONAL SERVICES AND RATES**

#### **3.1** Direct Dial International Rate Plans

Direct Dial International Rate Plans allow ACN Customers to complete direct dial international calls from the United States to foreign locations.

International Basic Plan is a flat rate plan which applies to any interstate Residential Service offered by the Company.

International Plus Plan is a Residential and Business rate plan consisting of a monthly recurring charge (MRC) in addition to a usage charge.

International Alternate Plan<sup>\*\*</sup> applies to Business Customers, except Business Connect Customers. This plan consists of a monthly recurring charge (MRC) in addition to usage.

Asia-Pacific Rate Plan offers reduced calling rates to selected Asian and Pacific Rim countries and is available to residential Customers subscribed to a Local Bundled Service. A monthly recurring charge applies in addition to usage charges.

Calls are billed in sixty (60) second increments after the initial minimum period of sixty (60) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive. This service is offered on a month to month basis. No minimum commitment is required.

## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.1 International Basic Plan

COUNTRY	CODE	PER MINUTE
Afghanistan	93	\$4.73
Albania	355	\$3.01
Algeria	213	\$2.01
Andorra	376	\$1.12
Angola	244	\$4.12
Anguilla (NPA: 264)	264	\$1.42
Antarctica BB Casey	672	\$4.77
Antarctica BB Scott	672	\$4.77
Antigua/Barbuda (NPA: 268)	268	\$1.36
Argentina	54	\$3.99
Armenia	374	\$2.30
Aruba	297	\$2.93
	Í	
Australia	61	\$3.14
Austria	43	\$3.00
Azerbaijan	994	\$2.17
Bahamas (NPA: 242)	242	\$2.39
Bahrain	973	\$4.15
Bangladesh	880	\$2.84
Barbados (NPA: 246)	246	\$3.06
Belarus	375	\$2.30
Belgium	32	\$3.21
Belize	501	\$3.88
Benin	229	\$1.81
Bermuda (NPA: 441)	441	\$2.56
Bhutan	975	\$4.58
Bolivia	591	\$4.00
Bosnia-Herzegovina	387	\$3.63
Botswana	267	\$1.63
Brazil	55	\$3.80
British Virgin Islands (NPA: 284)	284	\$2.97
Brunei	673	\$1.78
Bulgaria	359	\$1.81
Burkino Faso	226	\$3.03
Burma/Myanmar	See	Myanmar
Burundi	257	\$4.30

## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.1 International Basic Plan, (Cont'd.)

COUNTRY	CODE	PER MINUTE
Cambodia	855	\$3.94
Cameroon	237	\$1.95
Canada		\$0.66
Cape Verde Islands	238	\$1.72
Cayman Island	345	\$3.18
Central African Republic	236	\$4.11
Chad Republic	235	\$4.63
Chile	56	\$3.61
China Prc	86	\$5.00
Christmas Island	61(9164)	\$4.77
Cocos-Kelling Island	61(9162)	\$4.77
Colombia	57	\$3.86
Comoros	269	\$4.25
Congo Republic	242	\$1.79
Costa Rica	506	\$3.42
Croatia	385	\$3.59
Cuba	53	\$3.67
Cyprus	357	\$3.74
Czech Republic	42	\$1.71
Denmark	45	\$3.03
Djibouti Republic	253	\$2.85
Dominica (NPA: 767)	767	\$3.33
Dominican Republic (NPA: 809)	809	\$3.28
Ecuador	593	\$3.82
Egypt	20	\$4.50
El Salvador	503	\$3.61
Equatorial Guinea Republic	240	\$3.98
Eritrea	291	\$5.00
Estonia	372	\$2.33
Ethiopia	251	\$2.37
Faeroe Islands	298	\$1.04
Falkland Islands	500	\$3.23
Fiji Islands	679	\$5.04

**(D**)

## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.1 International Basic Plan, (Cont'd.)

COUNTRY	CODE	PER MINUTE
Finland	358	\$3.05
France	33	\$2.77
French Antilles/Martinique	See	Martinique
French Guiana	594	\$1.48
French Polynesia	689	\$4.73
Gabon Republic	241	\$1.91
Gambia	220	\$1.81
Georgia	995	\$2.30
Germany	49	\$2.56
Ghana	233	\$4.50
Gibraltar	350	\$1.36
Greece	30	\$4.02
Grenada (NPA: 473)	1473	\$3.37
Guadeloupe	590	\$3.11
Guam	Ľ	Omestic
Guatemala	502	\$3.66
Guinea	224	\$2.39
Guinea Bissau	245	\$4.09
Guyana	592	\$4.79
Haiti	509	\$1.66
Honduras	504	\$3.97
Hong Kong	852	\$3.80
Hungary	36	\$3.47
Iceland	354	\$3.43
India	91	\$5.00
Indonesia	62	\$4.55
Inmarsat(AOR)	871	\$9.75
Inmarsat(IOR)	873	\$9.75
Inmarsat(POR)	872	\$9.75
Inmarsat(WAT)	874	\$9.75
Iran	98	\$5.00
Iraq	964	\$3.01
Ireland	353	\$2.79

## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.1 International Basic Plan, (Cont'd.)

COUNTRY	CODE	PER MINUTE
Israel	972	\$4.07
Italy	39	\$3.11
Ivory Coast	225	\$5.00
Jamaica (NPA: 876)	1876	\$3.29
Japan	81	\$3.01
Jordan	962	\$1.69
Kenya	254	\$4.52
Korea, South	82	\$3.75
Korea, DPR (North)	850	\$4.67
Kuwait	965	\$4.10
Kyrgyz Republic	996	\$2.30
Laos	856	\$4.58
Latvia	371	\$5.06
Lebanon	961	\$5.09
Lesotho	266	\$1.76
Liberia	231	\$1.71
Libya	218	\$1.86
Liechtenstein	423	\$2.63
Lithuania	370	\$2.13
Luxembourg	352	\$2.53
Macao	853	\$2.24
Macedonia	389	\$3.61
Madagascar	261	\$7.39
Malawi	265	\$1.64
Malaysia	60	\$4.24
Maldives, Republic of	960	\$3.04
Mali Republic	223	\$2.91
Malta Republic	356	\$1.73
Maristat	See	e Inmarsat
Marshall Islands	692	\$1.97
Martinique	596	\$3.03
Mauritania	222	\$2.75
Mauritius	230	\$2.99
Mayotte Island	See	e Comoros

## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.1 International Basic Plan, (Cont'd.)

COUNTRY	CODE	PER MINUTE
Mexico		*1.00
Band #1	52	\$1.20
Band #2	52	\$1.20
Band #3	52	\$1.20
Band #4	52	\$1.20
Band #5	52	\$1.20
Band #6	52	\$1.20
Band #7	52	\$1.20
Band #8	52	\$1.20
Micronesia	691	\$2.06
Moldava	373	\$2.50
Monaco	377	\$0.95
Mongolia	976	\$4.53
Montserrat (NPA: 664)	1664	\$3.28
Morocco	212	\$2.30
Mozambique	258	\$1.27
Myanmar	95	\$5.30
Namibia	264	\$1.81
Nauru	674	\$5.85
Nepal	977	\$2.70
Netherland Antilles	599	\$3.05
Netherlands	31	\$2.74
Nevis (NPA: 869)	See St	t Kitts/Nevis
New Caledonia	687	\$1.95
New Zealand	64	\$4.02
Nicaragua	505	\$3.80
Niger Republic	227	\$2.42
Nigeria	234	\$4.03
Niue Island	683	\$4.44
Norfolk Island	672(3)	\$4.69
North Korea	See Kore	a, DPR (North)
Norway	47	\$2.78
Oman	968	\$1.83
Pakistan	92	\$6.41
Palau Republic	680	\$3.39
Palestine	970	\$3.85
Panama	507	\$3.63

## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.1 International Basic Plan, (Cont'd.)

COUNTRY	CODE	PER MINUTE
Papua New Guinea	675	<b>PER MINUTE</b> \$1.83
Paraguay	595	\$1.85
Peru	595	\$1.92
Philippines	63	\$4.13
Poland	48	\$4.30
Portugal	48	\$3.42
5	974	\$3.42
Qatar Reunion Island	262	\$2.98
	-	
Romania	40 7	\$4.63
Russia		\$5.00
Rwanda	250	\$3.23
Saipan		Domestic
San Marino	378	\$1.12
Sao Tome	239	\$4.27
Saudi Arabia	966	\$4.35
Senegal	221	\$5.29
Seychelles Island	248	\$3.19
Sierra Leone	232	\$5.03
Singapore	65	\$3.42
Slovakia	421	\$3.70
Slovenia	386	\$3.80
Somalia	252	\$2.58
South Africa	27	\$3.63
South Korea	See H	Korea, South
Spain	34	\$3.36
Sri Lanka	94	\$5.22
ST. Kitts / Nevis	869	\$3.36
ST. Lucia (NPA: 758)	1758	\$3.27
ST. Pierre & Miquelon	508	\$1.12
ST. Vincent-Grenadines (NPA: 784)	1784	\$3.36
Sudan	249	\$4.10
Suriname	597	\$2.41
Swaziland	268	\$3.99

## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.1 International Basic Plan, (Cont'd.)

COUNTRY	CODE	DED MINITUTE
Sweden	<b>CODE</b> 46	<b>PER MINUTE</b> \$2.74
Sweden Switzerland	40	\$2.74
	963	\$2.90
Syria Taiwan	963 886	\$3.41
Tajikistan	<u>880</u> 992	\$4.13
Tajikistan	255	\$1.07
Thailand	66	\$1.97
	882	
Thuraya/EMSAT		\$9.75
Togo Republic	228	\$1.97
Tokelau	690	\$5.60
Tonga Islands	676	\$2.89
Trinidad & Tobago (NPA: 868)	1868	\$3.36
Tunisia	216	\$1.81
Turkey	90	\$3.80
Turkmenistan	993	\$2.30
Turks & Caicos Islands (NPA: 649)	1649	\$1.40
Tuvalu	688	\$4.78
Uganda	256	\$1.96
Ukraine	380	\$5.00
United Arab Emirates	971	\$3.48
United Kingdom	44	\$1.76
Uruguay	598	\$1.57
Uzbekistan	998	\$5.00
Vatican City	379	\$3.11
Venezuela	58	\$2.79
Vietnam	84	\$5.37
Western Samoa	685	\$5.14
Yemen, Republic of	967	\$0.97
Yugoslavia	381	\$3.91
Zaire	243	\$1.60
Zambia	243	\$1.64
Zanzibar	259	\$1.04
Zimbabwe	263	\$2.99

**(D**)

## **3.1** Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.2 International Plus Plan - \$4.00 Monthly Recurring Charge

COUNTRY	CODE	PER MINUTE RATE		
COUNTRY	CODE	Wireline Termination	Wireless Termination	
Afghanistan	93	\$1.68	\$1.68	
Albania	355	\$1.11	\$1.11	
Algeria	213	\$0.70	\$0.70	
Andorra	376	\$0.48	\$0.48	
Angola	244	\$1.46	\$1.46	
Anguilla	264	\$0.57	\$0.57	
Antarctica	672	\$0.75	\$2.50	
Antigua/Barbuda	268	\$0.46	\$0.46	
Argentina	54	\$0.18	\$0.29	
Armenia	374	\$0.66	\$0.66	
Aruba	297	\$0.45	\$0.45	
Australia	61	\$0.090	\$0.21	
Austria	43	\$0.090	\$0.295	
Azerbaijan	994	\$0.85	\$0.85	
Bahamas	242	\$0.25	\$0.25	
Bahrain	973	\$0.62	\$0.65	
Bangladesh	880	\$0.91	\$0.91	
Barbados	246	\$0.51	\$0.51	
Belarus	375	\$0.54	\$0.54	
Belgium	32	\$0.115	\$0.28	
Belize	501	\$0.47	\$0.65	
Benin	229	\$0.67	\$0.67	
Bermuda	441	\$0.18	\$0.41	
Bhutan	975	\$1.82	\$1.82	
Bolivia	591	\$0.315	\$0.40	
Bosnia-Herzegovina	387	\$0.18	\$0.18	
Botswana	267	\$0.85	\$0.85	
Brazil	55	\$0.14	\$0.29	

## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.2 International Plus Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
British Virgin Islands	284	\$0.44	\$0.44
Brunei	673	\$0.86	\$0.86
Bulgaria	359	\$0.65	\$0.65
Burkino Faso	226	\$1.04	\$1.04
Burma/Myanmar	95	See Myanma	r
Burundi	257	\$1.87	\$1.87
Cambodia	855	\$2.30	\$2.30
Cameroon	237	\$0.99	\$0.99
Canada		\$0.045	
Cape Verde Islands	238	\$0.83	\$0.83
Cayman Islands	345	\$0.24	\$0.46
Central African Republic	236	\$1.49	\$1.49
Chad Republic	235	\$2.44	\$2.44
Chile	56	\$0.18	\$0.32
China Prc	86	\$0.23	\$0.23
Christmas Island	61(9164)	\$0.24	\$0.24
Cocos-Kelling Island	61(9162)	\$0.24	\$0.24
Colombia	57	\$0.170	\$0.18
Comoros	269	\$3.63	\$3.63
Congo Republic	242	\$0.75	\$0.75
Costa Rica	506	\$0.28	\$0.29
Croatia	385	\$0.18	\$0.18
Cuba	53	\$0.91	\$0.90
Cyprus	357	\$0.53	\$0.59
Czech Republic	42	\$0.260	\$0.60
Denmark	45	\$0.090	\$0.275
Djibouti Republic	253	\$0.97	\$0.97
Dominica	767	\$0.485	\$0.52

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## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.2 International Plus Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Dominican Republic	1829	\$0.170	\$0.18
Ecuador	593	\$0.35	0.35
Egypt	20	\$0.37	0.39
El Salvador	503	\$0.23	0.23
Equatorial Guinea Republic	240	\$2.57	2.57
Eritrea	291	\$0.845	1.25
Estonia	372	\$0.67	0.67
Ethiopia	251	\$1.08	1.08
Faeroe Islands	298	\$0.54	0.54
Falkland Islands	500	\$1.20	1.20
Fiji Islands	679	\$1.04	1.04
Finland	358	\$0.090	\$0.265
France	33	\$0.090	\$0.31
French Antilles/Martinique	596	See Martinique	
French Guiana	594	\$0.66	0.66
French Polynesia	689	\$1.33	1.33
Gabon Republic	241	\$1.16	1.16
Gambia	220	\$0.67	0.67
Georgia	995	\$0.80	0.80
Germany	49	\$0.090	\$0.275
Ghana	233	\$0.465	0.49
Gibraltar	350	\$1.04	1.04
Greece	30	\$0.090	\$0.26
Grenada	473	\$0.43	0.46
Guadeloupe	590	\$0.58	0.63
Guam		Domestic	

## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.2 International Plus Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY		PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Guatemala	502	\$0.23	\$0.23
Guinea	224	\$0.83	\$0.83
Guinea Bissau	245	\$1.63	\$1.63
Guyana	592	\$0.84	\$0.84
Haiti	509	\$0.49	\$0.665
Honduras	504	\$0.40	\$0.40
Hong Kong	852	\$0.095	\$0.095
Hungary	36	\$0.275	\$0.43
Iceland	354	\$0.465	\$0.66
India	91	\$0.280	\$0.315
Indonesia	62	\$0.325	\$0.43
Iran	98	\$0.56	\$0.59
Iraq	964	\$0.95	\$0.95
Ireland	353	\$0.090	\$0.285
Israel	972	\$0.10	\$0.18
Italy	39	\$0.090	\$0.265
Ivory Coast	225	\$0.655	\$0.655
Jamaica	1876	\$0.380	\$0.45
Japan	81	\$0.115	\$0.245
Jordan	962	\$0.95	\$0.95
Kenya	254	\$0.655	\$0.69
Korea, DPR (North	850	\$1.12	\$1.12
Korea, South	82	\$0.12	\$0.16
Kuwait	965	\$0.445	\$0.445
Kyrgyz Republic	996	\$1.12	\$1.12
Laos	856	\$2.41	\$2.41
Latvia	371	\$0.33	\$0.69
Lebanon	961	\$0.375	\$0.375
Lesotho	266	\$0.85	\$0.85
Liberia	231	\$0.68	\$0.68
Libya	218	\$0.97	\$0.97
Liechtenstein	423	\$0.115	\$0.24

**(D)** 

## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.2 International Plus Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Lithuania	370	\$0.75	\$0.75
Luxembourg	352	\$0.115	\$0.17
Macao	853	\$0.78	\$0.78
Macedonia	389	\$0.18	\$0.65
Madagascar	261	\$2.22	\$2.22
Malawi	265	\$0.73	\$0.73
Malaysia	60	\$0.18	\$0.20
Maldives, Republic of	960	\$1.43	\$1.55
Mali Republic	223	\$1.05	\$1.05
Malta Republic	356	\$0.73	\$0.73
Maristat AO	875	\$9.00	
Maristat BO	876	\$9.00	
Maristat EO	871	\$9.00	
Maristat IO	873	\$9.00	
Maristat MO	877	\$9.00	
Maristat PO	872	\$9.00	
Maristat WO	874	\$9.00	
Marshall Island	692	\$0.75	\$0.75
Martinique (French Antilles)	596	\$0.67	\$0.67
Mauritania	222	\$1.00	\$1.00
Mauritius	230	\$1.24	\$1.24
Mayotte Island (Comoros)	269	See Comoros	
Mexico			
Band #1	52.1	\$0.08	\$0.15
Band #2	52.2	\$0.08	\$0.15
Band #3	52.3	\$0.08	\$0.15
Band #4	52.4	\$0.08 ( <b>R</b> )	\$0.15
Band #5	52.5	\$0.08 ( <b>R</b> )	\$0.15
Band #6	52.6	\$0.08 ( <b>R</b> )	\$0.15
Band #7	52.7	\$0.08 ( <b>R</b> )	\$0.15
Band #8	52.8	\$0.08 ( <b>R</b> )	\$0.15
Micronesia	691	\$0.78	\$0.78

## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.2 International Plus Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY	CODE -	PER MINUTE RATE	
		Wireline Termination	Wireless Termination
Moldava	373	\$1.03	\$1.03
Monaco	377	\$0.28	\$0.28
Mongolia	976	\$1.68	\$1.68
Montserrat	664	\$0.56	\$0.56
Morocco	212	\$0.84	\$0.84
Mozambique	258	\$1.26	\$1.26
Myanmar	95	\$2.28	\$2.28
Namibia	264	\$0.81	\$0.81
Nauru	674	\$1.15	\$1.15
Nepal	977	\$1.28	\$1.28
Netherlands Antilles	599	\$0.40	\$0.40
Netherlands	31	\$0.090	\$0.45
Nevis	869	See St. Kitts/Nevis	
New Caledonia	687	\$1.43	\$1.43
New Zealand	64	\$0.115	\$0.31
Nicaragua	505	\$0.40	\$0.40
Niger Republic	227	\$0.93	\$0.93
Nigeria	234	\$0.56	\$0.59
Niue Island	683	\$1.79	\$1.79
Norfolk Island	672(3)	\$1.73	\$2.50
North Korea	850	See Korea, D	OPR (North)
Norway	47	\$0.090	\$0.245
Oman	968	\$1.06	\$1.06
Pakistan	92	\$0.315	\$0.33
Palau Republic	680	\$1.28	\$1.28
Palestine	970	\$0.19	\$0.21
Panama	507	\$0.35	\$0.37
Papua New Guinea	675	\$1.05	\$1.05
Paraguay	595	\$0.44	\$0.44
Peru	51	\$0.24	\$0.43
Philippines	63	\$0.16	\$0.210
Poland	48	\$0.200	\$0.269

## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.2 International Plus Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Portugal	351	\$0.090	\$0.33
Qatar	974	\$0.95	\$0.95
Reunion Island	262	\$1.02	\$1.02
Romania	40	\$0.320	\$0.38
Russia	7	\$0.200	\$0.29
Rwanda	250	\$1.18	\$1.18
Saipan		Domestic	
San Marino	378	\$1.05	\$1.05
Sao Tome	239	\$1.57	\$1.57
Saudi Arabia	966	\$0.465	\$0.67
Senegal	221	\$0.655	\$1.50
Seychelles Island	248	\$1.49	\$1.49
Sierra Leone	232	\$0.56	\$0.91
Singapore	65	\$0.13	\$0.14
Slovakia	421	\$0.24	\$0.60
Slovenia	386	\$0.18	\$0.18
Somalia	252	\$1.62	\$1.62
South Africa	27	\$0.37	\$0.50
South Korea	82	See Korea, S	outh
Spain	34	\$0.090	\$0.285
Sri Lanka	94	\$0.97	\$1.07
ST. Kitts/Nevis	869	\$0.48	\$0.48
ST. Lucia	758	\$0.41	\$0.41
ST. Pierre & Miquelon	508	\$0.50	\$0.50
ST. Vincent-Grenadines	784	\$0.52	\$1.10
Sudan	249	\$1.37	\$1.37
Suriname	597	\$1.20	\$1.20
Swaziland	268	\$0.77	\$0.77
Sweden	46	\$0.090	\$0.275

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## 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.2 International Plus Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Switzerland	41	\$0.090	\$0.315
Syria	963	\$1.25	\$1.25
Taiwan	886	\$0.095	\$0.15
Tajikistan	992	\$0.90	\$0.90
Tanzania	255	\$0.92	\$0.92
Thailand	66	\$0.24	\$0.25
Thuraya/EMSAT	882	\$9.00	
Togo Republic	228	\$1.10	\$1.10
Tokelau	690	\$1.65	\$1.65
Tonga Islands	676	\$1.55	\$1.55
Trinidad & Tobago	868	\$0.35	\$1.06
Tunisia	216	\$0.80	\$0.80
Turkey	90	\$0.43	\$0.53
Turkmenistan	993	\$1.00	\$1.00
Turks & Caicos Islands	649	\$0.54	\$0.54
Tuvalu	688	\$1.81	\$1.81
Uganda	256	\$0.83	\$0.83
Ukraine	380	\$0.275	\$0.35
United Arab Emirates	971	\$0.37	\$0.63
United Kingdom	44	\$0.070	\$0.300
Uruguay	598	\$0.40	\$0.40
Uzbekistan	998	\$0.43	\$0.52
Vatican City	379	\$0.115	\$0.31
Venezuela	58	\$0.25	\$0.35
Vietnam	84	\$0.52	\$0.60
Western Samoa	685	\$1.00	\$1.00
Yemen, Republic of	967	\$0.97	\$0.97
Yugoslavia & Serbia	381	\$0.18	\$0.18
Zaire	243	\$0.85	\$0.85
Zambia	260	\$0.81	\$0.81
Zanzibar	259	\$1.49	\$1.49
Zimbabwe	263	\$0.80	\$0.80

### **3.1** Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.3 International Alternate Plan - \$4.00 Monthly Recurring Charge\*\*

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Afghanistan	93	\$1.68	\$1.68
Albania	355	\$1.11	\$1.11
Algeria	213	\$0.70	\$0.70
Andorra	376	\$0.48	\$0.48
Angola	244	\$1.46	\$1.46
Anguilla (NPA: 264)	1264	\$0.59	\$0.59
Antarctica	672	\$0.75	\$1.73
Antigua/Barbuda (NPA: 268)	1268	\$0.49	\$0.49
Argentina	54	\$0.43	\$0.43
Armenia	374	\$0.66	\$0.66
Aruba	297	\$0.47	\$0.47
Australia	61	\$0.090	\$0.21
Austria	43	\$0.090	\$0.39
Azerbaijan	994	\$0.85	\$0.85
Bahamas (NPA: 242)	1242	\$0.35	\$0.35
Bahrain	973	\$0.74	\$0.74
Bangladesh	880	\$0.91	\$0.91
Barbados (NPA: 246)	1246	\$0.57	\$0.57
Belarus	375	\$0.54	\$0.54
Belgium	32	\$0.17	\$0.28

### **3.1** Direct Dial International Rate Plans, (Cont'd.)

## 3.1.3 International Alternate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)\*\*

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Belize	501	\$0.79	\$0.79
Benin	229	\$0.67	\$0.67
Bermuda (NPA: 441)	1441	\$0.41	\$0.41
Bhutan	975	\$1.82	\$1.82
Bolivia	591	\$0.48	\$0.48
Bosnia-Herzegovina	387	\$0.23	\$0.23
Botswana	267	\$0.85	\$0.85
Brazil	55	\$0.29	\$0.29
British Virgin Islands (NPA: 284)	1284	\$0.48	\$0.48
Brunei	673	\$0.86	\$0.86
Bulgaria	359	\$0.65	\$0.65
Burkino Faso	226	\$1.04	\$1.04
Burundi	257	\$1.87	\$1.87
Cambodia	855	\$2.30	\$2.30
Cameroon	237	\$0.99	\$0.99
Canada		\$0.09	\$0.09
Cape Verde Islands	238	\$0.83	\$0.83
Cayman Islands (NPA: 345)	1345	\$0.65	\$0.65
Central African Republic	236	\$1.49	\$1.49
Chad Republic	235	\$2.44	\$2.44
Chile	56	\$0.37	\$0.37
China	86	\$0.32	\$0.32

### **3.1** Direct Dial International Rate Plans, (Cont'd.)

# 3.1.3 International Alternate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)\*\*

COUNTRY	CODE	PER MINUTE RATE	
		Wireline Termination	Wireless Termination
Colombia	57	\$0.170	\$0.37
Comoros	269	\$3.53	\$3.53
Congo Republic	242	\$0.75	\$0.75
Costa Rica	506	\$0.39	\$0.39
Cote D'Ivoire		See Ivory Coas	st
Croatia	385	\$0.23	\$0.23
Cuba	53	\$0.90	\$0.91
Cyprus	357	\$0.59	\$0.59
Czech Republic	42	\$0.260	\$0.60
Denmark	45	\$0.090	\$0.35
Djibouti Republic	253	\$0.97	\$0.97
Dominica (NPA: 767)	1767	\$0.54	\$0.54
Dominican Republic (NPA: 809)	1829	\$0.170	\$1.10
Ecuador	593	\$0.51	\$0.51
Egypt	20	\$0.64	\$0.64
El Salvador	503	\$0.43	\$0.43
Equatorial Guinea Republic	240	\$2.57	\$2.57
Eritrea	291	\$1.25	\$1.25
Estonia	372	\$0.67	\$0.67
Ethiopia	251	\$1.08	\$1.08
Faeroe Islands	298	\$0.54	\$0.54
Falkland Islands	500	\$1.20	\$1.20

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### **3.1** Direct Dial International Rate Plans, (Cont'd.)

# 3.1.3 International Alternate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)\*\*

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Fiji Islands	679	\$1.04	\$1.04
Finland	358	\$0.090	\$0.35
France	33	\$0.090	\$0.40
French Antilles/Martinique	596	See Martiniqu	e
French Guiana	594	\$0.67	\$0.67
French Polynesia	689	\$1.33	\$1.33
Gabon Republic	241	\$1.16	\$1.16
Gambia	220	\$0.67	\$0.67
Georgia	995	\$0.80	\$0.80
Germany	49	\$0.090	\$0.32
Ghana	233	\$0.63	\$0.63
Gibraltar	350	\$1.04	\$1.04
Greece	30	\$0.090	\$0.26
Grenada (NPA: 473)	1473	\$0.48	\$0.48
Guadeloupe	590	\$0.65	\$0.65
Guatemala	502	\$0.43	\$0.43
Guinea	224	\$0.83	\$0.83
Guinea Bissau	245	\$1.63	\$1.63
Guyana	592	\$0.84	\$0.84

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#### **3.1** Direct Dial International Rate Plans, (Cont'd.)

# 3.1.3 International Alternate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)\*\*

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Haiti	509	\$0.76	\$0.76
Honduras	504	\$0.44	\$0.44
Hong Kong	852	\$0.15	\$0.15
Hungary	36	\$0.53	\$0.53
Iceland	354	\$0.51	\$0.51
India	91	\$0.280	\$0.53
Indonesia	62	\$0.43	\$0.43
Inmarsat	871-874	See Maristat	
Iran	98	\$0.81	\$0.81
Iraq	964	\$0.95	\$0.95
Ireland	353	\$0.090	\$0.32
Israel	972	\$0.14	\$0.23
Italy	39	\$0.090	\$0.35
Ivory Coast	225	\$1.24	\$1.24
Jamaica (NPA: 876)	1876	\$0.380	\$1.06

### **3.1** Direct Dial International Rate Plans, (Cont'd.)

## 3.1.3 International Alternate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)\*\*

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Japan	81	\$0.16	\$0.33
Jordan	962	\$0.95	\$0.95
Kazakhstan	7	\$0.33	\$0.33
Kenya	254	\$0.87	\$0.87
Korea, DPR		See North Kor	ea
Korea, South		See South Kor	rea
Kuwait	965	\$0.95	\$0.95
Kyrgyzstan	996	\$1.12	\$1.12
Laos	856	\$2.41	\$2.41
Latvia	371	\$0.69	\$0.69
Lebanon	961	\$0.375	\$0.375
Lesotho	266	\$0.85	\$0.85
Liberia	231	\$0.68	\$0.68
Libya	218	\$0.97	\$0.97
Liechtenstein	423	\$0.24	\$0.24
Lithuania	370	\$0.75	\$0.75
Luxembourg	352	\$0.17	\$0.17
Macao	853	\$0.78	\$0.78
Macedonia	389	\$0.23	\$0.65
Madagascar	261	\$2.22	\$2.22
Malawi	265	\$0.73	\$0.73
Malaysia	60	\$0.34	\$0.34

\*\*This plan is grandfathered and available to existing Customers only.

### 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.3 International Alternate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)\*\*

COUNTRY	CODE	PER MINUTE RATE	
	CODE -	Wireline Termination	Wireless Termination
Maldives, Republic of	960	\$1.43	\$1.43
Mali Republic	223	\$1.05	\$1.05
Malta Republic	356	\$0.73	\$0.73
Maristat AO	873	\$9.00	\$9.00
Maristat WO	874	\$9.00	\$9.00
Maristat IO	872	\$9.00	\$9.00
Maristat PO	871	\$9.00	\$9.00
Marshall Islands	692	\$0.75	\$0.75
Martinique	596	\$0.67	\$0.67
Mauritania	222	\$1.00	\$1.00
Mauritius	230	\$1.24	\$1.24
Mayotte Island (Comoros)	269	See Comoros	
Mexico			
Band #1	52	\$0.08 ( <b>R</b> )	\$0.15
Band #2	52	\$0.08 ( <b>R</b> )	\$0.15
Band #3	52	\$0.08 ( <b>R</b> )	\$0.15
Band #4	52	\$0.08 ( <b>R</b> )	\$0.15
Band #5	52	\$0.08 ( <b>R</b> )	\$0.15
Band #6	52	\$0.08 ( <b>R</b> )	\$0.15
Band #7	52	\$0.08 ( <b>R</b> )	\$0.15
Band #8	52	\$0.08 ( <b>R</b> )	\$0.15
Micronesia	691	\$0.78	\$0.78
Moldava	373	\$1.03	\$1.03
Monaco	377	\$0.28	\$0.28
Mongolia	976	\$1.68	\$1.68
Montserrat (NPA: 664)	1664	\$0.56	\$0.56
Morocco	212	\$0.84	\$0.84
Mozambique	258	\$1.26	\$1.26
Myanmar/Burma	95	\$2.28	\$2.28
Namibia	264	\$0.81	\$0.81
Nauru	674	\$1.15	\$1.15
Nepal	977	\$1.28	\$1.28
Netherlands Antilles	599	\$0.45	\$0.45

### **3.1** Direct Dial International Rate Plans, (Cont'd.)

# 3.1.3 International Alternate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)\*\*

COUNTRY	CODE	PER MINUTE RATE	
		Wireline Termination	Wireless Termination
Netherlands	31	\$0.090	\$0.33
Nevis (NPA: 869)	1869	See St. Kitts & Nevis	
New Caledonia	687	\$1.43	\$1.43
New Zealand	64	\$0.16	\$0.31
Nicaragua	505	\$0.48	\$0.48
Niger Republic	227	\$0.93	\$0.93
Nigeria	234	\$0.70	\$0.70
Niue Island	683	\$1.79	\$1.79
North Korea	850	\$1.12	\$1.12
Norway	47	\$0.090	\$0.29
Oman	968	\$1.06	\$1.06
Pakistan	92	\$0.60	\$0.60
Palau Republic	680	\$1.28	\$1.28
Panama	507	\$0.43	\$0.55
Papua New Guinea	675	\$1.05	\$1.05
Paraguay	595	\$0.48	\$0.48
Peru	51	\$0.43	\$0.43
Philippines	63	\$0.27	\$0.210
Poland	48	\$0.200	\$0.27
Portugal	351	\$0.090	\$0.33
Qatar	974	\$0.95	\$0.95

#### **3.1** Direct Dial International Rate Plans, (Cont'd.)

# 3.1.3 International Alternate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)\*\*

COUNTRY	CODE	PER MINUTE RATE	
		Wireline Termination	Wireless Termination
Reunion Island	262	\$1.02	\$1.02
Romania	40	\$0.320	\$0.86
Russia	7	\$0.200	\$0.29
Rwanda	250	\$1.18	\$1.18
San Marino	378	\$1.05	\$1.05
Sao Tome	239	\$1.57	\$1.57
Saudi Arabia	966	\$0.67	\$0.67
Senegal	221	\$1.50	\$1.50
Serbia	381	\$0.23	\$0.23
Seychelles Island	248	\$1.49	\$1.49
Sierra Leone	232	\$0.91	\$0.91
Singapore	65	\$0.27	\$0.27
Slovakia	421	\$0.60	\$0.60
Slovenia	386	\$0.23	\$0.23
Somalia	252	\$1.62	\$1.62
South Africa	27	\$0.50	\$0.50

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### **3.1** Direct Dial International Rate Plans, (Cont'd.)

# 3.1.3 International Alternate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)\*\*

COUNTRY	CODE	PER MINUTE RATE	
		Wireline Termination	Wireless Termination
South Korea	82	\$0.14	\$0.14
Spain	34	\$0.090	\$0.36
Sri Lanka	94	\$1.07	\$1.07
ST. Kitts & Nevis (NPA: 869)	1869	\$0.51	\$0.51
ST. Lucia (NPA: 758)	1758	\$0.51	\$0.51
ST. Pierre & Miquelon	508	\$0.50	\$0.50
ST. Vincent-Grenadines (NPA:784)	1784	\$0.58	\$1.10
Sudan	249	\$1.37	\$1.37
Suriname	597	\$1.24	\$1.24
Swaziland	268	\$0.77	\$0.77
Sweden	46	\$0.090	\$0.39
Switzerland	41	\$0.090	\$0.35
Syria	963	\$1.25	\$1.25
Taiwan	886	\$0.17	\$0.19
Tajikistan	992	\$0.24	\$0.24
Tanzania	255	\$0.92	\$0.92
Thailand	66	\$0.44	\$0.44
Togo Republic	228	\$1.10	\$1.10
Tonga Islands	676	\$1.55	\$1.55

### **3.1** Direct Dial International Rate Plans, (Cont'd.)

# 3.1.3 International Alternate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)\*\*

COUNTRY	CODE	PER MINUTE RATE	
		Wireline Termination	Wireless Termination
Trinidad & Tobago (NPA: 868)	1868	\$0.61	\$0.61
Tunisia	216	\$0.80	\$0.80
Turkey	90	\$0.43	\$0.43
Turkmenistan	993	\$1.00	\$1.00
Turks & Caicos Islands (NPA: 649)	1649	\$0.54	\$0.54
Tuvalu	688	\$1.81	\$1.81
Uganda	256	\$0.83	\$0.83
Ukraine	380	\$0.35	\$0.35
United Arab Emirates	971	\$0.63	\$0.63
United Kingdom	44	\$0.070	\$0.300
Uruguay	598	\$0.48	\$0.48
Uzbekistan	998	\$0.52	\$0.52
Vatican City	379	\$0.16	\$0.16
Venezuela	58	\$0.35	\$0.35
Vietnam	84	\$0.74	\$0.74
Western Samoa	685	\$1.00	\$1.00
Yemen, Republic of	967	\$0.97	\$0.97
Yugoslavia	381	See Serbia	
Zaire	243	\$0.85	\$0.85
Zambia	260	\$0.81	\$0.81
Zanzibar	259	\$1.49	\$1.49
Zimbabwe	263	\$0.80	\$0.80

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- 3.1 Direct Dial International Rate Plans, (Cont'd.)
  - 3.1.4 [Reserved for Future Use]

## SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

3.1 Direct Dial International Rate Plans, (Cont'd.)

## SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

3.1 Direct Dial International Rate Plans, (Cont'd.)

## SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

3.1 Direct Dial International Rate Plans, (Cont'd.)

3.1 Direct Dial International Rate Plans, (Cont'd.)

## SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

3.1 Direct Dial International Rate Plans, (Cont'd.)

## SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

3.1 Direct Dial International Rate Plans, (Cont'd.)
### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

3.1 Direct Dial International Rate Plans, (Cont'd.)

### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

3.1 Direct Dial International Rate Plans, (Cont'd.)

### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

3.1 Direct Dial International Rate Plans, (Cont'd.)

3.1 Direct Dial International Rate Plans, (Cont'd.)

### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

3.1 Direct Dial International Rate Plans, (Cont'd.)

### 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.5 Asia-Pacific International Rate Plan - \$4.00 Monthly Recurring Charge

COUNTRY	CODE	PER MIN	UTE RATE
	CODE	Wireline Termination	Wireless Termination
Afghanistan	93	\$.73	\$4.73
Albania	355	\$3.01	\$3.01
Algeria	213	\$2.01	\$2.01
Andorra	376	\$1.12	\$1.12
Angola	244	\$4.12	\$4.12
Anguilla	264	\$1.42	\$1.42
Antarctica	672	\$4.77	\$4.77
Antigua/Barbuda	268	\$1.36	\$1.36
Argentina	54	\$3.99	\$3.99
Armenia	374	\$2.30	\$2.30
Aruba	297	\$2.93	\$2.93
A	<u>(1</u>	<b>#0.000</b>	<b>\$0.21</b>
Australia	61	\$0.090	\$0.21
Austria	43	\$3.00	\$3.00
Azerbaijan	994	\$2.17	\$2.17
Bahamas	242	\$2.39	\$2.39
Bahrain	973	\$4.15	\$4.15
Bangladesh	880	\$2.84	\$2.84
Barbados	246	\$3.06	\$3.06
Belarus	375	\$2.30	\$2.30
Belgium	32	\$3.21	\$3.21
Belize	501	\$3.88	\$3.88
Benin	229	\$1.81	\$1.81
Bermuda	441	\$2.56	\$2.56
Bhutan	975	\$4.58	\$4.58
Bolivia	591	\$4.00	\$4.00
Bosnia-Herzegovina	387	\$3.63	\$3.63
Botswana	267	\$1.63	\$1.63
Brazil	55	\$3.80	\$3.80

#### **3.1** Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.5 Asia-Pacific International Rate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
British Virgin Islands	284	\$2.97	\$2.97
Brunei	673	\$1.78	\$1.78
Bulgaria	359	\$1.81	\$1.81
Burkino Faso	226	\$3.03	\$3.03
Burma/Myanmar	95	See Myanmar	r
Burundi	257	\$4.30	\$4.30
Cambodia	855	\$3.94	\$3.94
Cameroon	237	\$1.95	\$1.95
Cape Verde Islands	238	\$1.72	\$1.72
Cayman Islands	345	\$3.18	\$3.18
Central African Republic	236	\$4.11	\$4.11
Chad Republic	235	\$4.63	\$4.63
Chile	56	\$3.61	\$3.61
China Prc	86	\$0.049	\$0.049
Colombia	57	\$3.86	\$3.86
Comoros	269	\$4.25	\$4.25
Congo Republic	242	\$1.79	\$1.79
Costa Rica	506	\$3.42	\$3.42
Croatia	385	\$3.59	\$3.59
Cuba	53	\$3.67	\$3.67
Cyprus	357	\$3.74	\$3.74
Czech Republic	42	\$1.71	\$1.71
Denmark	45	\$3.03	\$3.03
Djibouti Republic	253	\$2.85	\$2.85
Dominica	767	\$3.33	\$3.33

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### 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.5 Asia-Pacific International Rate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY	CODE	PER MINUTE RATE		
	CODE	Wireline Termination	Wireless Termination	
Dominican Republic	809	\$3.28	\$3.28	
Ecuador	593	\$3.82	\$3.82	
Egypt	20	\$4.50	\$4.50	
El Salvador	503	\$3.61	\$3.61	
Equatorial Guinea Republic	240	\$3.98	\$3.98	
Eritrea	291	\$5.00	\$5.00	
Estonia	372	\$2.33	\$2.33	
Ethiopia	251	\$2.37	\$2.37	
Faeroe Islands	298	\$1.04	\$1.04	
Falkland Islands	500	\$3.23	\$3.23	
Fiji Islands	679	\$5.04	\$5.04	
Finland	358	\$3.05	\$3.05	
France	33	\$2.77	\$2.77	
French Antilles/Martinique	596	See Martinique		
French Guiana	594	\$1.48	\$1.48	
French Polynesia	689	\$4.73	\$4.73	
Gabon Republic	241	\$1.91	\$1.91	
Gambia	220	\$1.81	\$1.81	
Georgia	995	\$2.30	\$2.30	
Germany	49	\$2.56	\$2.56	
Ghana	233	\$4.50	\$4.50	
Gibraltar	350	\$1.36	\$1.36	
Greece	30	\$4.02	\$4.02	
Grenada	473	\$3.37	\$3.37	
Guadeloupe	590	\$3.11	\$3.11	
Guam		Domestic		

### 3.1 Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.5 Asia-Pacific International Rate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY		PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Guatemala	502	\$3.66	\$3.66
Guinea	224	\$2.39	\$2.39
Guinea Bissau	245	\$4.09	\$4.09
Guyana	592	\$4.79	\$4.79
Haiti	509	\$1.66	\$1.66
Honduras	504	\$3.97	\$3.97
Hong Kong	852	\$0.059	\$0.059
Hungary	36	\$3.47	\$3.47
Iceland	354	\$3.43	\$3.43
India	91	\$5.00	\$5.00
Indonesia	62	\$0.325	\$0.325
Iran	98	\$5.00	\$5.00
Iraq	964	\$3.01	\$3.01
Ireland	353	\$2.79	\$2.79
Israel	972	\$4.07	\$4.07
Italy	39	\$3.11	\$3.11
Ivory Coast	225	\$5.00	\$5.00
Jamaica	876	\$3.29	\$3.29
Japan	81	\$0.079	\$0.245
Jordan	962	\$1.69	\$1.69
Kenya	254	\$4.52	\$4.52
Korea, DPR (North	850	\$4.67	\$4.67
Korea, South	82	\$0.049	\$0.099
Kuwait	965	\$4.10	\$4.10
Kyrgyz Republic	996	\$2.30	\$2.30
Laos	856	\$4.58	\$4.58
Latvia	371	\$5.06	\$5.06
Lebanon	961	\$5.09	\$5.09
Lesotho	266	\$1.76	\$1.76
Liberia	231	\$1.71	\$1.70
Libya	218	\$1.86	\$1.86
Liechtenstein	423	\$2.63	\$2.63

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### 3.1 Direct Dial International Rate Plans, (Cont'd.)

## 3.1.5 Asia-Pacific International Rate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Lithuania	370	\$2.13	\$2.13
Luxembourg	352	\$2.53	\$2.53
Macao	853	\$2.24	\$2.24
Macedonia	389	\$3.61	\$3.61
Madagascar	261	\$7.39	\$7.39
Malawi	265	\$1.64	\$1.64
Malaysia	60	\$0.18	\$0.20
Maldives, Republic of	960	\$3.04	\$3.04
Mali Republic	223	\$2.91	\$2.91
Malta Republic	356	\$1.73	\$1.73
Maristat AO	875	\$9.75	\$9.75
Maristat BO	876	\$9.75	\$9.75
Maristat EO	871	\$9.75	\$9.75
Maristat IO	873	\$9.75	\$9.75
Maristat MO	877	\$9.75	\$9.75
Maristat PO	872	\$9.75	\$9.75
Maristat WO	874	\$9.75	\$9.75
Marshall Island	692	\$1.97	\$1.97
Martinique (French Antilles)	596	\$3.03	\$3.03
Mauritania	222	\$2.75	\$2.75
Mauritius	230	\$2.99	\$2.99
Mayotte Island (Comoros)	269	See Comoros	
Mexico			
Band #1	52.1	\$1.20	\$1.20
Band #2	52.2	\$1.20	\$1.20
Band #3	52.3	\$1.20	\$1.20
Band #4	52.4	\$1.20	\$1.20
Band #5	52.5	\$1.20	\$1.20
Band #6	52.6	\$1.20	\$1.20
Band #7	52.7	\$1.20	\$1.20
Band #8	52.8	\$1.20	\$1.20
Micronesia	691	\$2.06	\$2.06

### 3.1 Direct Dial International Rate Plans, (Cont'd.)

### 3.1.5 Asia-Pacific International Rate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY	CODE	PER MINUTE RATE		
	CODE -	Wireline Termination	Wireless Termination	
Moldava	373	\$2.50	\$2.50	
Monaco	377	\$0.95	\$0.95	
Mongolia	976	\$4.53	\$4.53	
Montserrat	664	\$3.28	\$3.28	
Morocco	212	\$2.30	\$2.30	
Mozambique	258	\$1.27	\$1.27	
Myanmar	95	\$2.28	\$2.28	
Namibia	264	\$1.81	\$1.81	
Nauru	674	\$5.85	\$5.85	
Nepal	977	\$2.70	\$2.70	
Netherlands Antilles	599	\$3.05	\$3.05	
Netherlands	31	\$2.74	\$2.74	
Nevis	869	See St. Kitts	Nevis	
New Caledonia	687	\$1.95	\$1.95	
New Zealand	64	\$0.115	\$0.31	
Nicaragua	505	\$3.80	\$3.80	
Niger Republic	227	\$2.42	\$2.42	
Nigeria	234	\$4.03	\$4.03	
Niue Island	683	\$4.44	\$4.44	
North Korea	850	See Korea, D	OPR (North)	
Norway	47	\$2.78	\$2.78	
Oman	968	\$1.83	\$1.83	
Pakistan	92	\$6.41	\$6.41	
Palau Republic	680	\$3.39	\$3.39	
Panama	507	\$3.63	\$3.63	
Papua New Guinea	675	\$1.83	\$1.83	
Paraguay	595	\$1.92	\$1.92	
Peru	51	\$4.13	\$4.13	
Philippines	63	\$0.16	\$0.23	
Poland	48	\$3.27	\$3.27	

#### **3.1** Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.5 Asia-Pacific International Rate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Portugal	351	\$3.42	\$3.42
Qatar	974	\$4.21	\$4.21
Reunion Island	262	\$2.98	\$2.98
Romania	40	\$4.63	\$4.63
Russia	7	\$5.00	\$5.00
Rwanda	250	\$3.23	\$3.23
Saipan		Domestic	
San Marino	378	\$1.12	\$1.12
Sao Tome	239	\$4.27	\$4.27
Saudi Arabia	966	\$4.35	\$4.35
Senegal	221	\$5.29	\$5.29
Seychelles Island	248	\$3.19	\$3.19
Sierra Leone	232	\$5.03	\$5.03
Singapore	65	\$0.13	\$0.14
Slovakia	421	\$3.70	\$3.70
Slovenia	386	\$3.80	\$3.80
Somalia	252	\$2.58	\$2.58
South Africa	27	\$3.63	\$3.63
South Korea	82	See Korea, S	outh
Spain	34	\$3.36	\$3.36
Sri Lanka	94	\$5.22	\$5.22
ST. Kitts/Nevis	869	\$3.36	\$3.36
ST. Lucia	758	\$3.27	\$3.27
ST. Pierre & Miquelon	508	\$1.12	\$1.12
ST. Vincent-Grenadines	784	\$3.36	\$3.36
Sudan	249	\$4.10	\$4.10
Suriname	597	\$2.41	\$2.41
Swaziland	268	\$3.99	\$3.99
Sweden	46	\$2.74	\$2.74

#### **3.1** Direct Dial International Rate Plans, (Cont'd.)

#### 3.1.5 Asia-Pacific International Rate Plan - \$4.00 Monthly Recurring Charge, (Cont'd.)

COUNTRY	~~~~	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Switzerland	41	\$2.90	\$2.90
Syria	963	\$3.41	\$3.41
Taiwan	886	\$0.059	\$0.114
Tajikistan	992	\$1.07	\$1.07
Tanzania	255	\$1.97	\$1.97
Thailand	66	\$0.24	\$0.25
Togo Republic	228	\$1.97	\$1.97
Tonga Islands	676	\$2.89	\$2.89
Trinidad & Tobago	868	\$3.36	\$3.36
Tunisia	216	\$1.81	\$1.81
Turkey	90	\$3.80	\$3.80
Turkmenistan	993	\$2.30	\$2.30
Turks & Caicos Islands	649	\$1.40	\$1.40
Tuvalu	688	\$4.78	\$4.78
Uganda	256	\$1.96	\$1.96
Ukraine	380	\$5.00	\$5.00
United Arab Emirates	971	\$3.48	\$3.48
United Kingdom	44	\$1.76	\$1.76
Uruguay	598	\$1.57	\$1.57
Uzbekistan	998	\$5.00	\$5.00
Vatican City	379	\$3.11	\$3.11
Venezuela	58	\$2.79	\$2.79
Vietnam	84	\$0.399	\$0.399
Western Samoa	685	\$5.14	\$5.14
Yemen, Republic of	967	\$0.97	\$0.97
Yugoslavia & Serbia	381	\$3.91	\$3.91
Zaire	243	\$1.60	\$1.60
Zambia	260	\$1.64	\$1.64
Zanzibar	259	\$2.99	\$2.99
Zimbabwe	263	\$1.64	\$1.64

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### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

- **3.2** [Reserved for Future Use]
- **3.3** [Reserved for Future Use]

#### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

#### 3.4 Calling Card Service

Calling Card Service is available to Customers subscribing to any one of the Company's interstate Residential, Commercial or Small Business Solutions Plans. Calling Card Service is designed for placing calls while away from home or office. Calls are originated by dialing a toll-free access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location.

For Residential Customers, calls are billed in sixty (60) second increments after an initial period for billing purposes of sixty (60) seconds.

For Business Customers, calls are billed in six (6) second increments after an initial period for billing purposes of sixty (60) seconds.

Calling Card service may be used for call origination from foreign locations terminating to the U.S. Call origination is only available from those countries where a rate per minute is so noted.

### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

## 3.4 Calling Card Service, (Cont'd.)

COUNTRY	Country	Foreign T	ermination	Foreign
	Code	Wireline Termination	Wireless Termination	Origination
Afghanistan	93	\$1.82	\$1.82	
Albania	355	\$1.25	\$1.25	
Algeria	213	\$0.75	\$0.75	
Andorra	376	\$0.49	\$0.49	
Angola	244	\$1.50	\$1.50	
Anguilla (NPA: 264)	1264	\$0.66	\$0.66	
Antarctica BB Casey	672	\$1.82	\$1.82	
Antarctica BB Scott	672	\$1.82	\$1.82	
Antigua/Barbuda (NPA: 268)	1268	\$0.59	\$0.59	
Argentina	54	\$0.70	\$0.70	
Armenia	374	\$0.80	\$0.80	
Aruba	297	\$0.64	\$0.64	
Australia	61	\$0.27	\$0.27	\$2.38
Austria	43	\$0.31	\$0.31	\$1.38
Azerbaijan	994	\$0.96*	\$0.96*	
Bahamas (NPA: 242)	1242	\$0.34	\$0.34	\$1.98
Bahrain	973	\$1.02	\$1.02	
Bangladesh	880	\$1.39*	\$1.39*	
Barbados (NPA: 246)	1246	\$0.71	\$0.71	\$2.76
Belarus	375	\$0.75	\$0.75	
Belgium	32	\$0.31	\$0.31	\$2.38
Belize	501	\$0.89	\$0.89	
Benin	229	\$0.89	\$0.89	
Bermuda (NPA: 441)	1441	\$0.43	\$0.43	\$2.34
Bhutan	975	\$2.03	\$2.03	
Bolivia	591	\$0.87*	\$0.87*	

### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

## 3.4 Calling Card Service, (Cont'd.)

COUNTRY	Country	Foreign To	ermination	Foreign
	Code	Wireline	Wireless	Origination
		Termination	Termination	
Bosnia-Herzegovina	387	\$0.80	\$0.80	
Botswana	267	\$0.91	\$0.91	
Brazil	55	\$0.59	\$0.59	\$2.78
British Virgin Islands	1284	\$0.64	\$0.64	
Brunei	673	\$0.86	\$0.86	
Bulgaria	359	\$0.64	\$0.64	
Burkino Faso	226	\$1.07	\$1.07	
Burundi	257	\$1.82	\$1.82	
Cambodia	855	\$2.35	\$2.35	
Cameroon	237	\$1.12	\$1.12	
Canada		\$0.30	\$0.30	\$0.55
Canary Island		\$0.25*	\$0.25*	\$2.18*
Cape Verde Islands	238	\$0.91	\$0.91	
Cayman Islands (NPA: 345)	1345	\$0.65	\$0.65	
Central African Republic	236	\$1.61	\$1.61	
Chad Republic	235	\$2.57	\$2.57	
Chile	56	\$0.48	\$0.48	\$2.98
China	86	\$0.77	\$0.77	\$3.38
Colombia	57	\$0.57*	\$0.57*	\$1.65
Comoros	269	\$3.75	\$3.75	
Congo Republic	242	\$1.27	\$1.27	
Costa Rica	506	\$0.59	\$0.59	
Cote D'Ivoire		See Ivory Co	ast	
Croatia	385	\$0.59	\$0.59	\$1.15*
Cuba	53	\$0.85	\$0.85	
Cyprus	357	\$0.64	\$0.64	\$3.18
Czech Republic	42	\$0.59	\$0.59	

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### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

## 3.4 Calling Card Service, (Cont'd.)

COUNTRY	Country	Foreign To	ermination	Foreign
	Code	Wireline Termination	Wireless Termination	Origination
Denmark	45	\$0.27	\$0.27	\$1.98
Djibouti Republic	253	\$1.09	\$1.09	
Dominica	767	\$0.64	\$0.64	
Dominican Republic	809	\$0.49	\$0.49	\$2.18
Ecuador	593	\$0.70	\$0.70	
Egypt	20	\$0.95*	\$0.95*	
El Salvador	503	\$0.70	\$0.70	
Equatorial Guinea Republic	240	\$2.78	\$2.78	
Eritrea	291	\$1.48	\$1.48	
Estonia	372	\$0.72	\$0.72	
Ethiopia	251	\$1.19	\$1.19	
Faeroe Islands	298	\$0.61	\$0.61	\$1.98
Falkland Islands	500	\$1.16	\$1.16	
Fiji Islands	679	\$1.17	\$1.17	
Finland	358	\$0.27	\$0.27	\$2.58
France	33	\$0.27	\$0.27	\$1.98
French Antilles/Martinique	596	See Martiniq	ue	
French Guiana	594	\$0.75	\$0.75	
French Polynesia	689	\$1.44	\$1.44	
Gabon Republic	241	\$1.25	\$1.25	
Gambia	220	\$0.80	\$0.80	
Georgia	995	\$0.96	\$0.96	
Germany	49	\$0.27	\$0.27	\$1.98
Ghana	233	\$0.70	\$0.70	
Gibraltar	350	\$1.12	\$1.12	

### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

## 3.4 Calling Card Service, (Cont'd.)

COUNTRY	Country	Foreign T	ermination	Foreign
	Code	Wireline	Wireless	Origination
		Termination	Termination	
Gilbert Island		\$1.35*	\$1.35*	
Greece	30	\$0.43	\$0.43	\$2.86
Grenada	473	\$0.91	\$0.91	
Guadeloupe	590	\$0.70	\$0.70	
Guatemala	502	\$0.75	\$0.75	
Guinea	224	\$0.93	\$0.93	
Guinea Bissau	245	\$1.71	\$1.71	
Guyana	592	\$1.34	\$1.34	
Haiti	509	\$0.77	\$0.77	
Honduras	504	\$0.86	\$0.86	
Hong Kong	852	\$0.37	\$0.37	\$2.98
Hungary	36	\$0.48	\$0.48	\$2.38
Iceland	354	\$0.48	\$0.48	\$1.90
India	91	\$0.85*	\$0.85*	
Indonesia	62	\$0.71	\$0.71	\$3.38
Inmarsat	871-874	See Maristat		
Iran	98	\$1.26*	\$1.26*	
Iraq	964	\$1.44*	\$1.44*	
Ireland	353	\$0.27	\$0.27	\$1.98
Israel	972	\$0.37	\$0.37	\$ 3.18

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### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

## 3.4 Calling Card Service, (Cont'd.)

COUNTRY	Country	Foreign To	ermination	Foreign
	Code	Wireline Termination	Wireless Termination	Origination
Italy	39	\$0.27	\$0.27	\$1.98
Ivory Coast	225	\$1.44	\$1.44	
Jamaica	876	\$0.70	\$0.70	
Japan	81	\$0.37	\$0.37	\$2.78
Jordan	962	\$1.07*	\$1.07*	
Kazakhstan	7	\$0.49	\$0.49	
Kenya	254	\$0.95	\$0.95	
Korea, DPR		See North Ko	prea	
Korea, South		See South Ko	orea	
Kuwait	965	\$1.12	\$1.12	
Kyrgyzstan	996	\$0.96	\$0.96	
Laos	856	\$2.46	\$2.46	
Latvia	371	\$0.72	\$0.72	
Lebanon	961	\$1.28	\$1.28	
Lesotho	266	\$0.91	\$0.91	
Liberia	231	\$0.73	\$0.73	
Libya	218	\$0.96	\$0.96	
Liechtenstein	423	\$0.35	\$0.35	\$2.18
Lithuania	370	\$0.72	\$0.72	
Luxembourg	352	\$0.31	\$0.31	\$2.38
Macao	853	\$0.80	\$0.80	
Macedonia	389	\$0.59	\$0.59	
Madagascar	261	\$2.14	\$2.14	
Malawi	265	\$0.82	\$0.82	
Malaysia	60	\$0.48	\$0.48	\$3.18
Maldives, Republic of	960	\$1.55	\$1.55	
Mali Republic	223	\$1.23	\$1.23	

June 15, 2011

#### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

## 3.4 Calling Card Service, (Cont'd.)

COUNTRY	Country Foreign Term		ermination	Foreign
	Code	Wireline	Wireless	Origination
		Termination	Termination	
Malta Republic	356	\$0.70	\$0.70	
Maristat AO	873	\$10.17	\$10.17	
Maristat WO	874	\$10.17	\$10.17	
Maristat IO	872	\$10.17	\$10.17	
Maristat PO	871	\$10.17	\$10.17	
Marshall Islands	692	\$0.85	\$0.85	\$3.60
Martinique (French Antilles)	596	\$0.70	\$0.70	
Mauritania	222	\$1.07	\$1.07	
Mauritius	230	\$1.39	\$1.39	
Mayotte Island	269	See Comoros		
Mexico				
Band #1		\$1.00 ( <b>I</b> )	\$0.30	\$3.18*
Band #2		\$1.00 ( <b>I</b> )	\$0.35	\$3.18*
Band #3		\$1.00 ( <b>I</b> )	\$0.43	\$3.18*
Band #4		\$1.00 ( <b>I</b> )	\$0.69	\$3.18*
Band #5		\$1.00 ( <b>I</b> )	\$0.75	\$3.18*
Band #6		\$1.00 ( <b>I</b> )	\$0.92	\$3.18*
Band #7		\$1.00 ( <b>I</b> )	\$0.98	\$3.18*
Band #8		\$1.00	\$1.00	\$3.18*
Micronesia	691	\$0.93	\$0.93	\$1.97*
Moldava	373	\$0.96	\$0.96	
Monaco	377	\$0.27	\$0.27	\$1.98
Mongolia	976	\$1.77	\$1.77	
Montserrat	664	\$0.75	\$0.75	
Morocco	212	\$0.86	\$0.86	
Mozambique	258	\$1.28	\$1.28	
Myanmar	95	\$2.25	\$2.25	
Namibia	264	\$0.87	\$0.87	
Nauru	674	\$1.23	\$1.23	
Nepal	977	\$1.39	\$1.39	
Netherlands Antilles	599	\$0.50	\$0.50	\$2.38
Netherlands	31	\$0.27	\$0.27	\$1.98
Nevis	869	See St. Kitts	& Nevis	
New Caledonia	687	\$1.50	\$1.50	
New Zealand	64	\$0.27	\$0.27	\$3.38
Nicaragua	505	\$0.80*	\$0.80*	\$3.68*
Niger Republic	227	\$1.34	\$1.34	

### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

## 3.4 Calling Card Service, (Cont'd.)

COUNTRY	Country	Foreign T	ermination	Foreign
	Code	Wireline Termination	Wireless Termination	Origination
Nigeria	234	\$0.89*	\$0.89*	
Niue Island	683	\$1.93	\$1.93	
North Korea	850	\$1.56	\$1.56	
Norway	47	\$0.27	\$0.27	\$1.98
Oman	968	\$1.23	\$1.23	
Pakistan	92	\$1.18	\$1.18	
Palau Republic	680	\$1.44	\$1.44	
Panama	507	\$0.79	\$0.79	\$2.72
Papua New Guinea	675	\$1.07	\$1.07	
Paraguay	595	\$0.96	\$0.96	
Peru	51	\$0.75	\$0.75	
Philippines	63	\$0.56	\$0.56	\$2.98
Poland	48	\$0.48	\$0.48	\$2.58
Portugal	351	\$0.48	\$0.48	\$2.58
Qatar	974	\$1.18	\$1.18	
Reunion Island	262	\$1.18	\$1.18	
Romania	40	\$0.70	\$0.70	
Russia	7	\$0.63	\$0.63	\$3.56
Rwanda	250	\$1.28	\$1.28	
San Marino	378	\$1.07	\$1.07	\$1.98
Sao Tome	239	\$1.61	\$1.61	
Saudi Arabia	966	\$0.98*	\$0.98*	
Senegal	221	\$1.69	\$1.69	
Serbia	381	See Yugoslavia		
Seychelles Island	248	\$1.68	\$1.68	
Sierra Leone	232	\$1.18	\$1.18	

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#### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

## 3.4 Calling Card Service, (Cont'd.)

COUNTRY	Country	Foreign T	ermination	Foreign
	Code	Wireline Termination	Wireless Termination	Origination
Singapore	65	\$0.37	\$0.37	\$2.98
Slovakia	421	\$0.59	\$0.59	
Slovenia	386	\$0.56	\$0.56	
Somalia	252	\$1.71	\$1.71	
South Africa	27	\$0.54	\$0.54	\$3.38
South Korea	82	\$0.42	\$0.42	\$3.18
Spain	34	\$0.31	\$0.31	\$2.18
Sri Lanka	94	\$1.18	\$1.18	
ST. Kitts & Nevis	869	\$0.70	\$0.70	\$2.70
ST. Lucia	758	\$0.86	\$0.86	
ST. Pierre & Miquelon	508	\$0.54	\$0.54	
ST. Vincent-Grenadines	1784	\$0.80	\$0.80	\$2.74
Sudan	249	\$1.39	\$1.39	
Suriname	597	\$1.44	\$1.44	
Swaziland	268	\$0.80	\$0.80	
Sweden	46	\$0.27	\$0.27	\$2.18
Switzerland	41	\$0.27	\$0.27	\$2.18
Syria	963	\$1.38	\$1.38	
Taiwan	886	\$0.46	\$0.46	\$2.78
Tajikistan	992	\$1.10*	\$1.10*	
Tanzania	255	\$1.02	\$1.02	
Thailand	66	\$0.80	\$0.80	\$3.38

#### SECTION 3 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)

## 3.4 Calling Card Service, (Cont'd.)

COUNTRY	Country	Foreign T	ermination	Foreign
	Code	Wireline Termination	Wireless Termination	Origination
Togo Republic	228	\$1.24	\$1.24	
Tonga Islands	676	\$1.61	\$1.61	
Trinidad & Tobago	868	\$0.67*	\$0.67*	
Tunisia	216	\$0.80	\$0.80	
Turkey	90	\$0.64	\$0.64	\$2.98
Turkmenistan	993	\$2.30	\$2.30	
Turks & Caicos Islands	1649	\$0.70	\$0.70	
Tuvalu	688	\$1.87	\$1.87	
Uganda	256	\$0.91	\$0.91	
Ukraine	380	\$0.63	\$0.63	
United Arab Emirates	971	\$0.71	\$0.71	
United Kingdom	44	\$0.19	\$0.19	\$1.98
Uruguay	598	\$0.91	\$0.91	\$2.98
Uzbekistan	998	\$0.75	\$0.75	
Vatican City	379	\$0.21	\$0.21	\$1.98
Venezuela	58	\$0.55	\$0.55	\$2.58
Vietnam	84	\$1.19	\$1.19	
Western Samoa	685	\$1.12	\$1.12	
Yemen, Republic of	967	\$1.23*	\$1.23*	
Yugoslavia	381	\$0.80	\$0.80	
Zaire	243	\$0.85	\$0.85	
Zambia	260	\$0.93	\$0.93	
Zanzibar	259	\$1.60*	\$1.60*	
Zimbabwe	263	\$0.80	\$0.80	

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### SECTION 3 – INTERNATIONAL SERVICES AND RATES, (CONT'D.)

## 3.4 Calling Card Service, (Cont'd.)

**Per Call Surcharges:** 

U.S. to Canada	\$0.25
U.S. to International	\$0.99
International to U.S, Canada, Mexico	\$2.50
Directory Assistance – Canada	\$0.95
Operator Assisted	\$0.99
Pay Telephone	\$0.43

#### SECTION 4 -MISCELLANEOUS CHARGES

#### 4.1 Taxes and Fees

- **4.1.1** All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are not included in the rates under this Guide, but shall be listed as separate line items on the Customer's bill.
- **4.1.2** To the extent that a municipality, other political subdivision or local agency of government, or commission imposes and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, as allowed by law, be billed pro rata to the Customer receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- **4.1.3** Service shall not be subject to taxes for a given taxing jurisdiction if the Customer provides the Company with written verification, acceptable to the Company and to the relevant taxing jurisdiction, that the Customer has been granted a tax exemption.
- **4.1.4** The Company may adjust its rates or impose additional rates on its Customer to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others. The Company may also adjust its rates or impose additional rates to cover the administrative cost of collecting such charges or paying compensation to other entities. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PICC), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's services.

#### SECTION 4 -MISCELLANEOUS CHARGES, (CONT'D.)

### 4.2 Universal Service Fund

In connection with the FCC's Universal Service Orders, ACN will pay a percentage of its retail revenues to support the Universal Service Fund ("USF"). ACN will pass-through the USF assessment to its Customers by assessing a surcharge applicable to all interstate and international usage charges, exclusive of taxes. This surcharge is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service. The percentage shall be as dictated by the FCC and adjusted periodically in accordance with FCC requirements.

March 9, 2004

#### SECTION 4 -MISCELLANEOUS CHARGES, (CONT'D.)

#### 4.4. Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access The Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call: \$0.43

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#### SECTION 4 -MISCELLANEOUS CHARGES, (CONT'D.)

### 4.5. Regulatory Assessment Fee

The Regulatory Assessment Fee assists in recovering costs associated with national regulatory fees and programs and expenses for regulatory compliance. This fee is not a tax or charge imposed or required by any government entity.

**4.5.1** The following fee applies to Customers of the Company's interstate toll services.

	Monthly Charge
Regulatory Assessment Fee, per Account	\$2.99 ( <b>I</b> )

**4.5.2** The following fee applies to Customers of the Company's bundled local and toll services.

	Monthly Charge, per Line	
	Residential	Business
Alabama	\$1.99	\$1.00
Arizona	\$0.99	\$1.00
California (AT&T Territory)	\$1.99	\$1.00
California (Verizon Territory)	\$1.25	\$1.00
Colorado	\$0.99	\$1.00
Connecticut (AT&T Territory)	\$1.99	\$1.00
District of Columbia	\$1.25	\$1.00
Florida (AT&T Territory)	\$1.99	\$1.00
Florida (Embarq Territory)	\$0.99	
Georgia	\$1.99	\$1.00
Idaho	\$0.99	\$1.00
Illinois	\$1.99	\$1.00
Indiana	\$1.99	\$1.00
Kentucky	\$1.99	\$1.00
Louisiana	\$1.99	\$1.00
Maine	\$1.25	
Maryland	\$1.25	\$1.00
Massachusetts	\$1.25	\$1.00

### SECTION 4 -MISCELLANEOUS CHARGES, (CONT'D.)

## 4.5 Regulatory Assessment Fee, (Cont'd.)

**4.5.2** The following fee applies to Customers of the Company's bundled local and toll services (Cont'd.)

	Monthly Charge, per Line		
	Residential	Business	
Michigan	\$1.99	\$1.00	
Minnesota	\$0.99	\$1.00	
Mississippi		\$1.00	
Missouri	\$1.99	\$1.00	
Nevada (AT&T Territory)	\$1.99	\$1.00	
Nevada (Embarq Territory)	\$0.99		
New Hampshire	\$1.25		
New Jersey	\$1.25	\$1.00	
New Mexico	\$0.99	\$1.00	
New York	\$1.25	\$1.00	
North Carolina	\$1.99	\$1.00	
Ohio (AT&T Territory)	\$1.99	\$1.00	
Oklahoma	\$1.99	\$1.00	
Oregon	\$0.99	\$1.00	
Pennsylvania	\$1.25	\$1.00	
Rhode Island	\$1.25	\$1.00	
South Carolina	\$1.99	\$1.00	
Tennessee	\$1.99	\$1.00	
Texas	\$1.99	\$1.00	
Utah	\$0.99	\$1.00	
Vermont	\$1.25		
Virginia	\$1.25	\$1.00	
Washington	\$0.99	\$1.00	
Wisconsin	\$1.99	\$1.00	

June 15, 2013

#### SECTION 4 -MISCELLANEOUS CHARGES, (CONT'D.)

#### 4.6 FCC Regulatory Fee

The FCC Regulatory Fee recovers a fee imposed by the FCC on carriers' revenues to fund the FCC's cost to regulate the telecommunications industry. This fee is applied monthly as a percentage of the Customer's interstate and international charges.

FCC Regulatory Fee

<u>Rate</u> 0.375% (N) | | | | | | (N)

#### SECTION 5 - TERMS AND ABBREVIATIONS

**ACN** - Used throughout this Guide to refer to ACN Communication Services, Inc.

Account - A Company accounting category containing multiple Customer lines billed to the same Customer at the same address.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

**Authorized User** - A person, firm, partnership, corporation or other entity who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this Guide.

**Calling Card Call** - A billing arrangement whereby the originating caller may bill the charges for a call to an approved LEC-issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.

**Collect Billing** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

**Commercial Credit Card Call** - A billing arrangement whereby the originating caller may bill the charges for a call to an approved commercial credit card. The terms and conditions of the credit card company apply to payment arrangements.

**Commission** - Federal Communications Commission

Company or Carrier - ACN Communication Services, Inc. unless otherwise clearly indicated by the context.

**Customer** - A person, firm, partnership, corporation or other entity which arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this Guide.

**Customer Dialed Calling Card Call -** A service whereby the End User dials all of the digits necessary to route and bill the call to a calling card.

May 1, 2007

#### SECTION 5 - TERMS AND ABBREVIATIONS, (CONT'D.)

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this Guide. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

**Equal Access** - Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, Customers can presubscribe their telephone line(s) to their preferred interexchange carrier.

LATA - Local Area of Transport and Access.

**LEC** - Local Exchange Company.

**Operator Dialed Surcharge** - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

**Operator Station Call** - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

**Person to Person Call** - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

Personal Identification Number (PIN) - See Authorization Code.

**Subscriber** - The person, firm Customer, corporation or other entity that arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others under the provisions and terms of this Guide.

**Switched Access Origination/Termination** - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

**Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

**United States -** The contiguous forty-eight (48) states and the District of Columbia, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, American Samoa and the Commonwealth of the Northern Marianas Islands (CNMI).

#### **SECTION 6 - PROMOTIONS**

#### 6.1 Small Business Solutions Promotion - 13

New ACN Small Business Solutions Customers who make a minimum Monthly Usage Commitment of \$100 or \$500, and who retain service for twelve (12) consecutive months, will receive a credit in the thirteenth (13<sup>th</sup>) month equal to 50% of the average long distance usage from the past twelve (12) months. Long distance usage consists of domestic direct dial and toll free usage and does not include international calling, surcharges or taxes. The credit is applied on the Customer bill for the 13<sup>th</sup> month of service. The credit is calculated by invoice and is applied by invoice. Customers must presubcribe to Small Business Solutions between February 14, 2003 and June 30, 2003.

#### 6.2 Small Business Solutions Promotion - 2004

New ACN business Customers will be eligible for the Small Business Solutions promotion from August 4, 2004 through December 31, 2004. Each Small Business Solutions option is based on a minimum Monthly Usage Commitment (MUC). If the Customer's usage does not meet or exceed the MUC, the Customer will be charged an amount equal to the MUC for the specific plan option selected. Calls are billed in six (6) second increments after an initial period, for billing purposes of thirty (30) seconds. Calling Card and Toll Free services are available with this promotion.

MUC Options	Rate Per Minute
\$10.00	\$0.050
\$25.00	\$0.045

International Service - See Section 3.1, International Rate Plan D

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#### SECTION 6 – PROMOTIONS, (CONT'D.)

#### 6.3 Non-Cash Incentive Promotion

From time to time the Company may offer non-cash incentives to potential customers who select one of the Company's Home Edition services and retain the service for a minimum of thirty (30) days. These incentives will be available at various times through a variety of sales channels. The value of each non-cash incentive will not exceed a cost to the Company of \$100. Eligibility is contingent on the Customer's proactive response to Company marketing materials or in response to telemarketing on behalf of the Company. A marketing program associated enrollment number may be required to obtain the non-cash promotion. This promotion is limited to one offer per Customer for a consecutive twelve month period. The Company may also offer such non-cash incentives to existing Customers to encourage retention of the Company's services. Customers who discontinue service or whose service is discontinued by the Company forfeit any remaining unused credit.

#### 6.4 Small Business Solutions Promotion - 2005

New ACN business Customers are be eligible for the Small Business Solutions promotion. Each Small Business Solutions option is based on a minimum Monthly Usage Commitment (MUC). If the Customer's usage does not meet or exceed the MUC, the Customer will be charged an amount equal to the MUC for the specific plan option selected. Calls are billed in six (6) second increments after an initial period, for billing purposes of thirty (30) seconds. Calling Card and Toll Free services are available with this promotion.

MUC Options	Rate Per Minute
\$10.00	\$0.050
\$25.00	\$0.045

International Service – See Section 6.5, Small Business Solutions Promotion Direct Dial Outbound International Service

This promotion is available through September 30, 2005.

#### SECTION 6 – PROMOTIONS, (CONT'D.)

#### 6.5 Small Business Solutions Promotion Direct Dial Outbound International Service

New ACN business Customers who are subscribed to service under the Small Business Solutions promotion are eligible for direct dial outbound international calling at the rates listed below. Calls are billed in sixty (60) second increments after the initial minimum period of sixty (60) seconds

COUNTRY	CODE	PER MINUTE RATE	
COUNTRY		Wireline Termination	Wireless Termination
Afghanistan	93	\$1.68	\$1.68
Albania	355	\$1.11	\$1.11
Algeria	213	\$0.70	\$0.70
Andorra	376	\$0.48	\$0.48
Angola	244	\$1.46	\$1.46
Anguilla (NPA: 264)	1264	\$0.57	\$0.57
Antarctica	672	\$0.75	\$2.50
Antigua/Barbuda (NPA: 268)	1268	\$0.46	\$0.46
Argentina	54	\$0.18	\$0.29
Armenia	374	\$0.66	\$0.66
Aruba	297	\$0.45	\$0.45
Ascension Island	247	\$1.13	\$1.13
Australia	61	\$0.115	\$0.21
Austria	43	\$0.115	\$0.295
Azerbaijan	994	\$0.85	\$0.85
Bahamas (NPA: 242)	1242	\$0.35	\$0.35
Bahrain	973	\$0.62	\$0.65
Bangladesh	880	\$0.91	\$0.91
Barbados (NPA: 246)	1246	\$0.51	\$0.51
Belarus	375	\$0.54	\$0.54
Belgium	32	\$0.115	\$0.13
Belize	501	\$0.47	\$0.65
Benin	229	\$0.67	\$0.67
Bermuda (NPA: 441)	1441	\$0.18	\$0.41
Bhutan	975	\$1.82	\$1.82
Bolivia	591	\$0.315	\$0.40
Bosnia-Herzegovina	387	\$0.23	\$0.23
Botswana	267	\$0.85	\$0.85
Brazil	55	\$0.18	\$0.29
British Virgin Islands (NPA: 284)	1284	\$0.44	\$0.44
Brunei	673	\$0.86	\$0.86
Bulgaria	359	\$0.65	\$0.65

# SECTION 6 – PROMOTIONS, (CONT'D.)

COUNTRY	CODE	PER MINUTE RATE	
		Wireline Termination	Wireless Termination
Burkino Faso	226	\$1.04	\$1.04
Burundi	257	\$1.87	\$1.87
Cambodia	855	\$2.30	\$2.30
Cameroon	237	\$0.99	\$0.99
Canada		\$0.09	\$0.09
Cape Verde Islands	238	\$0.83	\$0.83
Cayman Islands (NPA: 345)	1345	\$0.24	\$0.46
Central African Republic	236	\$1.49	\$1.49
Chad Republic	235	\$2.44	\$2.44
Chile	56	\$0.18	\$0.32
China	86	\$0.049	\$0.049
Colombia	57	\$0.18	\$0.18
Comoros	269	\$3.63	\$3.63
Congo Republic	242	\$0.75	\$0.75
Cook Islands	682	\$1.63	\$1.70
Costa Rica	506	\$0.28	\$0.29
Cote D'Ivoire		See Ivory Coast	
Croatia	385	\$0.23	\$0.23
Cuba	53	\$0.63	\$0.90
Cyprus	357	\$0.53	\$0.59
Czech Republic	42	\$0.60	\$0.60
Denmark	45	\$0.115	\$0.275
Diego Garcia	246	\$1.46	\$1.46
Djibouti Republic	253	\$0.97	\$0.97
Dominica (NPA: 767)	1767	\$0.485	\$0.52
Dominican Republic (NPA: 809)	1809	\$0.18	\$0.18
Ecuador	593	\$0.35	\$0.35
Egypt	20	\$0.37	\$0.39
El Salvador	503	\$0.29	\$0.29
Equatorial Guinea Republic	240	\$2.57	\$2.57
Eritrea	291	\$0.845	\$1.25
Estonia	372	\$0.67	\$0.67
Ethiopia	251	\$1.08	\$1.08
Faeroe Islands	298	\$0.54	\$0.54
Falkland Islands	500	\$1.20	\$1.20
Fiji Islands	679	\$1.04	\$1.04
Finland	358	\$0.115	\$0.265
France	33	\$0.115	\$0.203

## SECTION 6 – PROMOTIONS, (CONT'D.)

COUNTRY	CODE	PER MINUTE RATE	
		Wireline Termination	Wireless Termination
French Antilles/Martinique	596	See Martinique	
French Guiana	594	\$0.66	\$0.66
French Polynesia	689	\$1.33	\$1.33
Gabon Republic	241	\$1.16	\$1.16
Gambia	220	\$0.67	\$0.67
Georgia	995	\$0.80	\$0.80
Germany	49	\$0.115	\$0.275
Ghana	233	\$0.465	\$0.49
Gibraltar	350	\$1.04	\$1.04
Greece	30	\$0.115	\$0.26
Greenland	299	\$0.60	\$0.60
Grenada (NPA: 473)	1473	\$0.43	\$0.46
Guadeloupe	590	\$0.58	\$0.63
Guatemala	502	\$0.275	\$0.275
Guinea	224	\$0.83	\$0.83
Guinea Bissau	245	\$1.63	\$1.63
Guyana	592	\$0.84	\$0.84
Haiti	509	\$0.49	\$0.665
Honduras	504	\$0.44	\$0.44
Hong Kong	852	\$0.059	\$0.059
Hungary	36	\$0.275	\$0.43
Iceland	354	\$0.465	\$0.66
India	91	\$0.315	\$0.315
Indonesia	62	\$0.325	\$0.325
Inmarsat	871-874	See Maristat	
Iran	98	\$0.56	\$0.59
Iraq	964	\$0.95	\$0.95
Ireland	353	\$0.115	\$0.285
Iridium	881	\$2.99	\$2.99
Israel	972	\$0.10	\$0.18
Italy	39	\$0.115	\$0.265
Ivory Coast	225	\$0.655	\$0.655
Jamaica (NPA: 876)	1876	\$0.45	\$0.45
Japan	81	\$0.079	\$0.245
Jordan	962	\$0.95	\$0.95

# SECTION 6 – PROMOTIONS, (CONT'D.)

COUNTRY	CODE	PER MINUTE RATE	
		Wireline Termination	Wireless Termination
Kazakhstan	7	\$0.33	\$0.33
Kenya	254	\$0.655	\$0.69
Kiribati	686	\$1.22	\$1.22
Korea, DPR		See North Korea	
Korea, South		See South Korea	
Kuwait	965	\$0.445	\$0.445
Kyrgyzstan	996	\$1.12	\$1.12
Laos	856	\$2.41	\$2.41
Latvia	371	\$0.33	\$0.69
Lebanon	961	\$0.375	\$0.375
Lesotho	266	\$0.85	\$0.85
Liberia	231	\$0.68	\$0.68
Libya	218	\$0.97	\$0.97
Liechtenstein	423	\$0.115	\$0.24
Lithuania	370	\$0.75	\$0.75
Luxembourg	352	\$0.115	\$0.17
Macao	853	\$0.78	\$0.78
Macedonia	389	\$0.23	\$0.65
Madagascar	261	\$2.22	\$2.22
Malawi	265	\$0.73	\$0.73
Malaysia	60	\$0.18	\$0.20
Maldives, Republic of	960	\$1.43	\$1.55
Mali Republic	223	\$1.05	\$1.05
Malta Republic	356	\$0.73	\$0.73
Maristat AO	875	\$9.00	\$9.00
Maristat BO	876	\$9.00	\$9.00
Maristat WO	874	\$9.00	\$9.00
Maristat IO	873	\$9.00	\$9.00
Maristat EO	871	\$9.00	\$9.00
Maristat MO	877	\$9.00	\$9.00
Maristat PO	872	\$9.00	\$9.00
Marshall Islands	692	\$0.75	\$0.75
Martinique	596	\$0.67	\$0.67
Mauritania	222	\$1.00	\$1.00
Mauritius	230	\$1.24	\$1.24
Mayotte Island (Comoros)	269	See Comoros	

## SECTION 6 – PROMOTIONS, (CONT'D.)

COUNTRY	CODE	PER MINUTE RATE	
	CODE	Wireline Termination	Wireless Termination
Mexico			
Band #1	52	\$0.105	\$0.15
Band #2	52	\$0.105	\$0.15
Band #3	52	\$0.105	\$0.15
Band #4	52	\$0.105	\$0.15
Band #5	52	\$0.105	\$0.15
Band #6	52	\$0.105	\$0.15
Band #7	52	\$0.105	\$0.15
Band #8	52	\$0.105	\$0.15
Micronesia	691	\$0.78	\$0.78
Moldava	373	\$1.03	\$1.03
Monaco	377	\$0.28	\$0.28
Mongolia	976	\$1.68	\$1.68
Montserrat (NPA: 664)	1664	\$0.56	\$0.56
Morocco	212	\$0.84	\$0.84
Mozambique	258	\$1.26	\$1.26
Myanmar/Burma	95	\$2.28	\$2.28
Namibia	264	\$0.81	\$0.81
Nauru	674	\$1.15	\$1.15
Nepal	977	\$1.28	\$1.28
Netherlands Antilles	599	\$0.40	\$0.40
Netherlands	31	\$0.115	\$0.45
Nevis (NPA: 869)	1869	See St. Kitts & Nevis	
New Caledonia	687	\$1.43	\$1.43
New Zealand	64	\$0.115	\$0.31
Nicaragua	505	\$0.40	\$0.40
Niger Republic	227	\$0.93	\$0.93
Nigeria	234	\$0.56	\$0.59
Niue Island	683	\$1.79	\$1.79
North Korea	850	\$1.12	\$1.12
Norway	47	\$0.115	\$0.245
Oman	968	\$1.06	\$1.06
Pakistan	92	\$0.315	\$0.33
Palau Republic	680	\$1.28	\$1.28

## SECTION 6 – PROMOTIONS, (CONT'D.)

COUNTRY	CODE	PER MINUTE RATE	
		Wireline Termination	Wireless Termination
Panama	507	\$0.35	\$0.37
Papua New Guinea	675	\$1.05	\$1.05
Paraguay	595	\$0.44	\$0.44
Peru	51	\$0.24	\$0.43
Philippines	63	\$0.18	\$0.23
Poland	48	\$0.22	\$0.269
Portugal	351	\$0.115	\$0.33
Qatar	974	\$0.95	\$0.95
Reunion Island	262	\$1.02	\$1.02
Romania	40	\$0.33	\$0.38
Russia	7	\$0.22	\$0.29
Rwanda	250	\$1.18	\$1.18
San Marino	378	\$1.05	\$1.05
Sao Tome	239	\$1.57	\$1.57
Saudi Arabia	966	\$0.465	\$0.67
Senegal	221	\$0.655	\$1.50
Serbia	381	\$0.23	\$0.23
Seychelles Island	248	\$1.49	\$1.49
Sierra Leone	232	\$0.56	\$0.91
Singapore	65	\$0.13	\$0.14
Slovakia	421	\$0.24	\$0.60
Slovenia	386	\$0.23	\$0.23
Solomon Islands	677	\$1.19	\$1.33
Somalia	252	\$1.62	\$1.62
South Africa	27	\$0.37	\$0.50
South Korea	82	\$0.049	\$0.099
Spain	34	\$0.115	\$0.285
Sri Lanka	94	\$0.97	\$1.07
ST. Helena	290	\$1.14	\$1.14
ST. Kitts & Nevis (NPA: 869)	1869	\$0.48	\$0.48
ST. Lucia (NPA: 758)	1758	\$0.41	\$0.41
ST. Pierre & Miquelon	508	\$0.50	\$0.50
ST. Vincent-Grenadines (NPA:784)	1784	\$0.52	\$1.10
Sudan	249	\$1.37	\$1.37
Suriname	597	\$1.20	\$1.20
Swaziland	268	\$0.77	\$0.77
Sweden	46	\$0.115	\$0.275

# SECTION 6 – PROMOTIONS, (CONT'D.)

COUNTRY	CODE	PER MINUTE RATE	
		Wireline Termination	Wireless Termination
Switzerland	41	\$0.115	\$0.315
Syria	963	\$1.25	\$1.25
Taiwan	886	\$0.059	\$0.114
Tajikistan	992	\$0.90	\$0.90
Tanzania	255	\$0.92	\$0.92
Thailand	66	\$0.24	\$0.25
Togo Republic	228	\$1.10	\$1.10
Tonga Islands	676	\$1.55	\$1.55
Trinidad & Tobago (NPA: 868)	1868	\$0.35	\$1.06
Tunisia	216	\$0.80	\$0.80
Turkey	90	\$0.43	\$0.53
Turkmenistan	993	\$1.00	\$1.00
Turks & Caicos Islands (NPA: 649)	1649	\$0.54	\$0.54
Tuvalu	688	\$1.81	\$1.81
Uganda	256	\$0.83	\$0.83
Ukraine	380	\$0.275	\$0.35
United Arab Emirates	971	\$0.37	\$0.63
United Kingdom	44	\$0.085	\$0.31
Uruguay	598	\$0.40	\$0.40
Uzbekistan	998	\$0.43	\$0.52
Vanuatu Republic	678	\$2.35	\$2.90
Vatican City	379	\$0.115	\$0.115
Venezuela	58	\$0.25	\$0.35
Vietnam	84	\$0.399	\$0.399
Wallis & Futuna Island	681	\$2.31	\$2.31
Western Samoa	685	\$1.00	\$1.00
Yemen, Republic of	967	\$0.97	\$0.97
Yugoslavia	381	See Serbia	
Zaire	243	\$0.85	\$0.85
Zambia	260	\$0.81	\$0.81
Zanzibar	259	\$1.49	\$1.49
Zimbabwe	263	\$0.80	\$0.80

October 25, 2007

#### SECTION 6 – PROMOTIONS, (CONT'D.)

#### 6.6 Referral Credit

Beginning with the effective date of this tariff, current residential ACN Customers who have been active Customers for 90 days are eligible for a credit for referring a new Customer who purchases any ACN service. Current ACN Customers will receive a \$20 credit for each new Customer referral where the new Customer purchases ACN local exchange service or \$10 where the new Customer referral who purchases ACN long distance service. The referral credit will apply to the third (3<sup>rd</sup>) invoice after the new consumer signs up for ACN service.

The referred consumer will receive a one-time fifty percent (50%) discount off the tariff price of the service purchased. The credit will apply to the consumer's third ( $3^{rd}$ ) invoice and will not apply to taxes, surcharges, regulatory fees or nonrecurring fees. New Customers will only be eligible to one 50% credit under this offer. If the new Customer disconnects service before the credit is applied, the new Customer will not be eligible to receive the credit.

#### 6.7 ACN Wireless Promotion

Beginning with the effective date of this tariff, Current ACN customers in good standing will receive a credit if they purchase wireless service through ACN. Customers of ACN local exchange service will receive a one time \$25 credit and Customers of ACN long distance service will receive a one time \$10 credit. The credit will be applied to the Customer's bill statement after thirty (30) days as a good standing wireless customer. ACN provides wireless service to its customers as an agent and is not currently a reseller or facilities-based provider of wireless service.

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